



26 May 2020

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email which was issued from a non-HSBC email address. The phishing email informs the recipients of a payment advice.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open the attachment in the email.

Below is the screen capture of the phishing email:

Phishing Email

From: HSBC Advising Service
[mailto:advising.service.14060882.825605.2829991142@securemail-advising.hsbc.com]
Sent: Tuesday, May 19, 2020 5:46 AM
To: undisclosed-recipients:
Subject: Message has been disinfected :Payment Advice - Advice Ref:[GLV511207678] / ACH credits / Customer Ref:[1009272728] / Second Party Ref:[2020346808] 付款通知書 - 通知書 參考編號 Ref:[GLV511207678] / ACH credits / 客戶參考編號: [1009272728] / 第二方參考編號: [2020346808]

Dear Sir/Madam,

The attached payment advice is issued at the request of our customer. The advice is for your reference only.

Yours faithfully,
Global Payments and Cash Management
HSBC

敬啟者,

隨附的付款通知書是本行按客戶要求發出予閣下。此通知書僅供閣下參考。

敬頌商祺！
環球資金管理部
香港上海滙豐銀行有限公司



If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

ends/all