

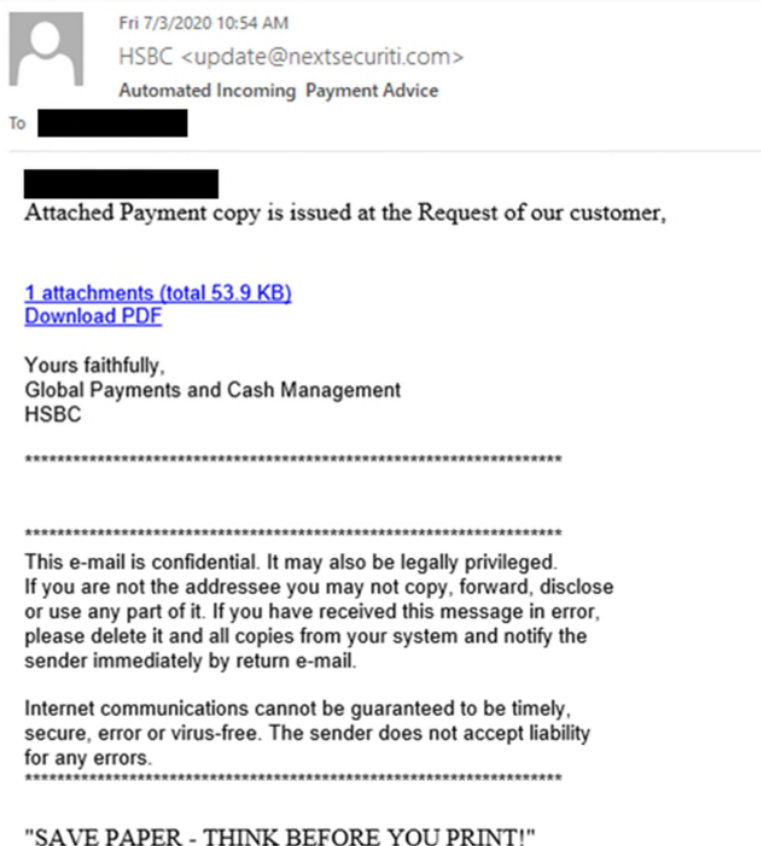
7 July 2020

**HSBC WARNS AGAINST PHISHING EMAILS**

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails which were issued from non-HSBC email addresses. Both phishing emails inform the recipients of a payment advice and suggest recipients should open the attachment.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open the attachment in the emails.

Below are the screen captures of the phishing emails:

Phishing Email 1

The screenshot shows an email header with a sender icon, the date and time 'Fri 7/3/2020 10:54 AM', the sender name 'HSBC <update@nextsecuriti.com>', and the subject 'Automated Incoming Payment Advice'. The recipient is redacted with a black box. The body of the email contains a redacted line, followed by the text 'Attached Payment copy is issued at the Request of our customer,'. Below this is a blue link '1 attachments (total 53.9 KB)' and a 'Download PDF' link. The email concludes with 'Yours faithfully, Global Payments and Cash Management HSBC'. A horizontal line separates this from a disclaimer: 'This e-mail is confidential. It may also be legally privileged. If you are not the addressee you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete it and all copies from your system and notify the sender immediately by return e-mail.' This is followed by another disclaimer: 'Internet communications cannot be guaranteed to be timely, secure, error or virus-free. The sender does not accept liability for any errors.' The email ends with the text '"SAVE PAPER - THINK BEFORE YOU PRINT!'"

## Phishing Email 2

**From:** HSBC HK <adm@lonqtemp.com>  
**Sent:** 2020年7月1日 16:29  
**To:** [REDACTED]  
**Subject:** Fw: Payment Advice - e-Advice Ref:[BIBA862005676]

Dear info,

Upon the request from our customer, Please find attached payment e-Advice for your reference.

Yours faithfully  
HSBC

親愛的先生/小姐：

根據請求，請附上付款電子通知供您參考。

香港上海匯豐銀行 謹啟

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We maintain strict security standards and procedures to prevent unauthorised access to information about you. HSBC will never contact you by e-mail or otherwise to ask you to validate personal information such as your user ID, password, or account numbers. If you receive such a request, please call our Direct Financial Services hotline (852) 2748 8222.

Please do not reply to this e-mail. Should you wish to contact us, please send your e-mail to [commercialbanking@hsbc.com.hk](mailto:commercialbanking@hsbc.com.hk) and we will respond to you.

Note: it is important that you do not provide your account or credit card numbers, or convey any confidential information or banking instructions, in your reply mail.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*