

19 July 2020

**HSBC ADJUSTS BRANCH SERVICES***Customers Advised to Use Digital Channels or Visit Nearby Facilities as Alternatives*

Effective Monday, 20 July 2020, banking hours at all HSBC retail branches will be shortened from 9:00 a.m. to 4.00 p.m. on Mondays to Fridays. Saturday banking hours will remain unchanged from 9:00 a.m. to 1:00 p.m. The Bank's three mobile branches will be suspended until further notice.

Meanwhile, HSBC will temporarily suspend the services of two HSBC Business Centres in Kwun Tong and Sheung Shui from Tuesday, 21 July 2020 until further notice, in addition to three retail banking outlets and one business centre that have been suspended earlier.

This is a precautionary measure for contingency purposes to safeguard the health and safety of our employees and customers in light of the rapidly evolving Coronavirus situation in Hong Kong, while balancing the need to ensure normal banking services to the community. HSBC runs an extensive branch network across the city. For more information about our branch network, please visit <https://www.hsbc.com.hk/branch-finder/> (Retail Banking Outlets) or <https://www.business.hsbc.com.hk/en-gb/everyday-banking/ways-to-bank/hsbc-business-centres> (Business Centres).

Customers, who require our banking services during this period, are advised to visit other outlets or use the Bank's internet banking, mobile banking, phone banking or nearby self-service banking terminals. The Bank will continue to closely monitor the situation and consider other measures, where suitable.

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**Note to editors:**

**List of outlets with temporary service suspension:**

Branches and Premier Centres

<b>Outlet</b>	<b>Address</b>
<b>Kowloon District</b>	
To Kwa Wan Branch	142-144A Pau Chung Street, To Kwa Wan, KLN
<b>New Territories District</b>	
Hong Kong International Airport Premier Centre and International Banking Centre	Unit No. 7T115 - 7T116, Level 7, Departures Hall, Terminal 1, Hong Kong International Airport, Lantau, NT
Shui Chuen O Estate Day & Night Plus	Shop 214, Shui Chuen O Plaza, 1 Pok Chuen Street, Shatin, NT

Business Centres

<b>Outlet</b>	<b>Address</b>
<b>Kowloon District</b>	
Kwun Tong HSBC Business Centre*	4/F, Wong Tze Building, 71 Hoi Yuen Road, Kwun Tong, KLN
<b>New Territories District</b>	
Shatin HSBC Business Centre	Unit Nos.1516-1517, Level 15, Tower 1, Grand Central Plaza, 138 Shatin Rural Committee Road, Shatin, NT
Sheung Shui HSBC Business Centre*	Units 1613A-1617, Level 16, Landmark North, 39 Lung Sum Avenue, Sheung Shui, NT

\* Effective Tuesday, 21 July 2020

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,918bn at 31 March 2020, HSBC is one of the world's largest banking and financial services organisations.

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