

28 July 2020

HSBC ADJUSTS BRANCH SERVICES

*Customers Advised to Use Digital Channels or Visit Nearby Facilities
as Alternatives*

Effective Wednesday, 29 July 2020, services at all 13 Day & Night Plus¹ will be suspended until further notice. Service hours at their linked Express Banking remain unchanged.

This is a precautionary measure for contingency purposes to safeguard the health and safety of our employees and customers in light of the rapidly evolving COVID-19 situation in Hong Kong, while balancing the need to ensure normal banking services to the community. HSBC runs an extensive branch network across the city. For more information about our branch network, please visit <https://www.hsbc.com.hk/branch-finder/>.

Customers, who require our banking services during this period, are advised to visit other outlets or use the Bank's internet banking, mobile banking, phone banking or nearby self-service banking terminals. The Bank will continue to closely monitor the situation and consider other measures, where suitable.

For latest arrangement of HSBC branch operation, please visit <https://www.hsbc.com.hk/legal/important-notice/#branch>

ends/more

Note to editors:

1. Day & Night Plus are small-sized service outlets with personal service provided by the Universal Banker during office hour, and self-service machines at the adjacent Express Banking.

List of Day & Night Plus with temporary service suspension:

Outlet	Address
Hong Kong Island District	
Heng Fa Chuen Day & Night Plus	Shop 136, 137, 138A & 138B. Paradise Mall. Heng Fa Chuen, Chai Wan
Pacific Place Day & Night Plus	Shop 403 Pacific Place Mall, 88 Queensway, Admiralty
Shun Tak Centre Day & Night Plus	Shop 295, 2/F, Shun Tak Centre, 168-200 Connaught Road Central
Kowloon District	
Dragon Centre Day & Night Plus	Unit 601D, Level 6, Dragon Centre, 37K Yen Chow Street, Sham Shui Po
Hankow Road Day & Night Plus	Shop F, G/F, Sands Building, 17 Hankow Road, Tsim Sha Tsui
Kowloon City Day & Night Plus	Shop No. 3, G/F, 18 Fuk Lo Tsun Road, Kowloon City
Ocean Centre Day & Night Plus	Shop 351-60, Level 3, Ocean Centre, 5 Canton Road, Tsim Sha Tsui
New Territories District	
Chun Shek Estate Day & Night Plus	Shop 10A, G/F., Chun Shek Shopping Centre, Chun Shek Estate, 1 Shing Tin Street, Sha Tin
Hin Keng Estate Day & Night Plus	Shop 118-120, G/F, Wing B, Hin Keng Shopping Centre, Hin Keng Estate, 69 Che Kung Miu Road, Sha Tin
Hong Kong Science Park Day & Night Plus	Units S011 & S012, G/F, Core Building 2, Hong Kong Science Park, Pak Shek Kok
Kwai Chung Commercial Service Centre & Day & Night Plus	Shop 215, Level 2, Kowloon Commerce Centre, 51 Kwai Cheong Road, Kwai Chung
Shui Chuen O Estate Day & Night Plus*	Shop 214, Shui Chuen O Plaza, 1 Pok Chuen Street, Shatin
Shatin City One Day & Night Plus	Shop G90 & G91, G/F, Fortune City One, 1-2 Ngan Shing Street, Shatin

* Service temporarily has been suspended since 11 July 2020.

The Hongkong and Shanghai Banking Corporation Limited

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