

31 July 2020

**HSBC WHAMPOA GARDEN BRANCH & PREMIER CENTRE
TEMPORARILY CLOSED**

HSBC Whampoa Garden Branch & Premier Centre (Shop No. G6, 6A & G7, G/F, Site 4, Whampoa Garden, Kowloon) is closed temporarily from today until further notice as a staff member has been tested positive for COVID-19 on 30 July. The concerned staff member was last on duty in the branch on 23 July and had been working from home since 27 July. The individual's main duty involves handling service enquiry, and close contact with customers is limited. All staff at the branch are confirmed to have been wearing masks while on duty and have their temperature taken on a daily basis, as required by the Bank.

Deep cleaning and disinfection has been arranged at the branch and all other staff members will be on self-quarantine at home. As a precaution, the Bank will arrange all employees at that branch to have virus testing. The Bank is offering full support and assistance for its staff members.

The health of its employees and customers is the bank's top priority. To better protect employees and visitors, temperature screening has been implemented at all the branches, all individuals are required to put on a mask during their visit at the bank's premises. Hand sanitiser is also available in all branches for use, if needed.

Should customers have enquiry about the branch or any concerns, they may call HSBC customer hotline 2233 3000 or the Centre for Health Protection Hotline (Tel: 2125 1111 / 2125 1122) for advice.

For latest arrangement of HSBC branch operation, please visit <https://www.hsbc.com.hk/legal/important-notice/#branch>

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The Hongkong and Shanghai Banking Corporation Limited

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