



11 September 2020

HSBC RESUMES NORMAL BRANCH OPERATION

Effective Monday, 14 September 2020, HSBC will resume normal operation and service hours for all retail branches¹ and Business Centres, except Hong Kong International Airport Premier Centre and International Banking Centre, which will remain closed until further notice.

To safeguard the health and safety of employees and customers, HSBC will continue to implement temperature screening and require visitors to put on a surgical mask at the premises.

HSBC runs an extensive branch network across the city, for more information, please visit <https://www.hsbc.com.hk/branch-finder/> (Retail Banking Outlets) or <https://www.business.hsbc.com.hk/en-gb/everyday-banking/ways-to-bank/hsbc-business-centres> (Business Centres).

While services will resume normal, customers can continue to use the Bank's internet banking, mobile banking, phone banking or self-service banking terminals. The Bank keeps monitoring the situation and will consider any measure or service adjustment as appropriate. Latest arrangement of HSBC branch operation can be found at <https://www.hsbc.com.hk/legal/important-notices/#branch>; and <https://www.business.hsbc.com.hk/en-gb/important-notices>.

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Notes to editors:

1. Includes branches, Premier Centres, Jade Centres, Commercial Service Centres, Day and Night Plus and mobile branches.

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,923bn at 30 June 2020, HSBC is one of the world's largest banking and financial services organisations.

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