

26 November 2020

HSBC ADJUSTS BRANCH BANKING HOURS

*Customers Advised to Use Digital Channels or Visit Nearby Facilities
as Alternatives*

Effective Friday, 27 November 2020, banking hours at all HSBC retail branches will be adjusted to run from 9:00 a.m. to 4.00 p.m. on Mondays to Fridays. Saturday banking hours will remain unchanged from 9:00 a.m. to 1:00 p.m.¹.

This is a precautionary measure for contingency purposes to safeguard the health and safety of the Bank's employees and customers in light of the rapidly evolving COVID-19 situation in Hong Kong, while balancing the need to ensure normal banking services to the community.

Customers, who require our banking services during this period, are advised to use the Bank's internet banking, mobile banking, phone banking or nearby self-service banking terminals. HSBC runs an extensive branch network across the city. For more information about our branch network, please visit <https://www.hsbc.com.hk/branch-finder/>.

The Bank will continue to closely monitor the situation and consider other measures, where suitable.

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Note to editors:

Banking hours at all HSBC retail branches will be adjusted to run from 9:00 a.m. to 4.00 p.m. on Mondays to Fridays and unchanged from 9:00 a.m. to 1:00 p.m on Saturday, except the following:

Branch	Banking hours
Peng Chau Branch	Monday, Wednesday & Friday: 8:30am – 4:00pm Tuesday, Thursday & Saturday: Closed
Silvermine Bay Branch	Monday, Tuesday, Thursday & Friday: 8:30am – 4:00pm Wednesday and Saturday: Closed
Yung Shue Wan Branch	Tuesday, Thursday & Friday: 8:30am – 4:00pm Monday, Wednesday & Saturday: Closed
University of Hong Kong Branch	Monday – Friday: 9:00am – 4:00pm Saturday: Closed
Commercial Service Centres: Bonham Strand Cheung Sha Wan Haiphong Road Wan Chai	Monday – Friday: 9:30am – 4:00pm Saturday: Closed

These service outlets are temporarily closed until further notice.

Branch	Address
Pioneer Centre Branch	Shop 218, 2/F, Pioneer Centre, 750 Nathan Rd, KLN
Hong Kong International Airport Premier Centre and International Banking Centre	Unit No. 7T115 - 7T116, Level 7, Departures Hall, Terminal 1, Hong Kong International Airport, Lantau, Hong Kong

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,956bn at 30 September 2020, HSBC is one of the world's largest banking and financial services organisations.

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