

1 December 2020

HSBC QUARRY BAY BRANCH & PREMIER CENTRE TEMPORARILY CLOSED FOR 14 DAYS

HSBC Quarry Bay Branch & Premier Centre (G/F - 1/F, 971 King's Road, Quarry Bay, Hong Kong) will be closed temporarily for 14 days from 2 December as a staff member has been preliminarily tested positive for COVID-19 on 1 December.

As the concerned staff had been on leave since 16 November and only returned to work on 30 November, close contact with customers is limited. All staff members at the branch are confirmed to have been wearing masks while on duty and have their temperature taken on a daily basis, as required by the Bank.

Deep cleaning and disinfection has been arranged at the branch and all other staff members will be on self-quarantine at home. As a precaution, the Bank have requested all employees at that branch to have virus testing and will provide them with all necessary assistance.

The health of its employees and customers is the bank's top priority. To better protect employees and visitors, temperature screening has been implemented at all the branches, all individuals are required to put on a mask during their visit at the bank's premises. Hand sanitiser is also available in all branches for use, if needed.

Should customers have enquiry about the branch or any concerns, they may call HSBC customer hotline 2233 3000 or the Centre for Health Protection Hotline (Tel: 2125 1111 / 2125 1122) for advice.

For latest arrangement of HSBC branch operation, please visit <https://www.hsbc.com.hk/legal/important-notice/#branch>

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The Hongkong and Shanghai Banking Corporation Limited

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