

10 December 2020

## **HSBC CENTRAL BRANCH & PREMIER CENTRE TEMPORARILY CLOSED**

HSBC Central Branch & Premier Centre (Basement & M/F, 29 Queen's Road Central, Central, Hong Kong) will be closed from 10 December until further notice as a staff member has been preliminarily tested positive for COVID-19 on 10 December.

The concerned staff previous working day at the branch was 9 December, and had been wearing mask while on duty. All staff have been wearing masks and have their temperature taken on a daily basis, as required by the Bank.

Deep cleaning and disinfection has been arranged at the branch. As a precaution, the Bank have requested all employees at that branch to have virus testing and will provide them with all necessary assistance.

The health of its employees and customers is the Bank's top priority. To better protect employees and visitors, temperature screening has been implemented at all the branches, all individuals are required to put on a mask during their visit at the Bank's premises. Hand sanitiser is also available in all branches for use, if needed.

Should customers have enquiry about the branch or any concerns, they may call HSBC customer hotline 2233 3000 or the Centre for Health Protection Hotline (Tel: 2125 1111 / 2125 1122) for advice.

For latest arrangement of HSBC branch operation, please visit <https://www.hsbc.com.hk/legal/important-notice/#branch>

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### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,956bn at 30 September 2020, HSBC is one of the world's largest banking and financial services organisations.

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