

News Release

21 August 2015

HSBC WARNS AGAINST FRAUDULENT E-MAILS AND WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing e-mails which link to fraudulent website (for example: <http://bluerio.sg/account.php>), suggesting customers, including HSBC customers, to provide, among others, their credit card information and identification document number on the website to register for internet banking.

HSBC would like to remind its customers that the Bank has not sent these e-mails to its customers and has no connection with the fraudulent sites involved. Below are examples of fraudulent e-mails and website.

Example of fraudulent e-mail

HSBC Internet Banking Registration

Dear customer

Register for Credit Card Verified by Visa Service Visa Asia (HSBC)

Credit Cards has launched a new Verified by Visa "One Time Password" Online Security Service.

Please follow the procedures below to activate the service now*

在保障您的Visa 卡

Visa验证服务是为了防范网络的非法交易而设置的, 此项服务完全免费。

VISA验证服务(Verified by VISA, 简称VISA验证服务)是我们与VISA国际组织为提高信用卡网上支付的安全性, 保障客户网上

支付安全, 维护客户利益而共同推出的一项安全验证服务。如果您 购物的网上商店也加入了此项服务, 您便可以在此交易中享受到

VISA验证服务, 通过个人化信息的审核, 增强您购物网站的真实可信性, 通过验证您的查询密码, 提高您网上购物的安全。全天24小

时的服务, 满足您时时刻刻的网上支付需要。只要开通了Visa 验证服务, 无论何时您在网上的特约商户进行交易

Update here > <http://www.hsbc.com.hk/1/2/home/service-secure>

You have been warned by a message informing you of the obligation to join the new rules on the reliability for internet payment and the establishment of a judgment for futureservices.

In the absence of confirmation within 48 hours,

we will proceed with the cancellation the provision of your account.

This information is issued by

The Hongkong and Shanghai Banking Corporation Limited

Registered Office and Head Office:
1 Queen's Road Central, Hong Kong
Web: www.hsbc.com.hk

Incorporated in the Hong Kong SAR with limited liability

HSBC 

Screen capture of fraudulent website

Customers are reminded to ensure they are connected to a valid HSBC site when they want to access the Bank's internet banking services. The Bank's internet banking site's domain is <http://www.hsbc.com.hk>. Customers should access their Personal Internet Banking accounts by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to shut down the fraudulent site. If customers are concerned they may have disclosed their personal details to suspicious parties, they should call the HSBC Personal Banking service hotline at +852 2233 3000 or report to the Police.

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Notes to Editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 48 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from over 6,100 offices in 72 countries and territories in Asia, Europe, North and Latin America, and the Middle East and North Africa. With assets of US\$2,572bn at 30 June 2015, HSBC is one of the world's largest banking and financial services organisations.

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