HSBC

22 February 2021

HSBC CITYPLAZA BRANCH & PREMIER CENTRE TEMPORARILY CLOSED

HSBC Cityplaza Branch & Premier Centre (Unit 065, Cityplaza I, Taikoo Shing, Hong Kong) will be closed from 22 February until further notice as a customer who visited the branch on 19 February was tested COVID-19 positive.

Deep cleaning and disinfection has been arranged at the branch. As a precaution, the Bank has requested all employees at that branch to have virus testing and will provide them with all necessary assistance.

With the health and safety of customers and employees in mind, precautionary measures at the Bank's branches, such as wearing masks, pre-entry temperature screening, hand-sanitisers, spaced queuing and portable acrylic screens at open banking counters continue to be in place.

For enquiries about the branch or any other concerns, customers may call HSBC customer hotline 2233 3000 or the Centre for Health Protection Hotline (Tel: 2125 1111 / 2125 1122) for advice.

Customers, who require banking services during this period, are advised to visit other outlets. HSBC runs an extensive branch network across the city. Please visit https://www.hsbc.com.hk/branch-finder/ for more information about its branch network. Customers can also use the Bank's mobile banking, internet banking, phone banking or self-service banking terminals.

The Bank will continue to closely monitor the situation and consider other measures, where suitable. For latest arrangement of HSBC branch operation, please visit https://www.hsbc.com.hk/legal/important-notices/#branch

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The Hongkong and Shanghai Banking Corporation Limited

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