

17 March 2021

**HSBC CENTRE BRANCH TEMPORARILY CLOSED**

HSBC Centre Branch (Shop E, UG/F, Tower 1, HSBC Centre, 1 Sham Mong Road, Tai Kok Tsui, Kowloon) will be closed from 18 March until further notice as a customer who visited the branch on 12 March was tested COVID-19 positive.

Deep cleaning and disinfection has been arranged at the branch. As a precaution, the Bank has requested all employees at that branch to have virus testing and will provide them with all necessary assistance.

With the health and safety of customers and employees in mind, precautionary hygiene and safety measures, such as wearing masks, pre-entry temperature screening, hand-sanitisers, spaced queuing and portable acrylic screens at open banking counters, will continue to be in place across the Bank's branch network.

For enquiries about the branch services, customers may call HSBC customer hotline or WhatsApp the Bank on 2233 3000. Customers can connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers, who require banking services during this period, are advised to visit other outlets. HSBC runs an extensive branch network across the city. Please visit <https://www.hsbc.com.hk/branch-finder/> for more information about its branch network. Customers can also use the Bank's mobile banking, internet banking, phone banking or self-service banking terminals.

The Bank will continue to closely monitor the situation and consider other measures, where suitable. For latest arrangement of HSBC branch operation, please visit <https://www.hsbc.com.hk/legal/important-notice/#branch>

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**The Hongkong and Shanghai Banking Corporation Limited**

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