

4 June 2021

HSBC WARNS AGAINST PHISHING SMS AND FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing SMS and fraudulent websites which purported to be from HSBC.

The phishing SMS suggests that recipients may have added a new payee. If they haven't, they should click a link (https://cancelpayee-hk.com/hk or https://hsbcpayee-hk.com/hk).

HSBC would like to remind its customers that it has no connection with the phishing SMS and fraudulent websites. Customers are advised not to click any link in the SMS or provide the website with any personal information.

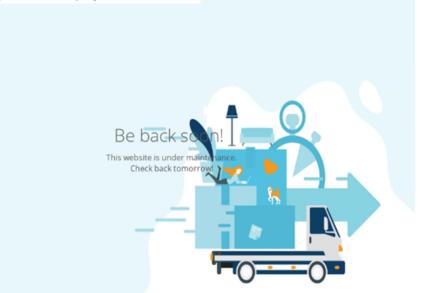
Below is the screen captures of the phishing SMS and fraudulent websites:

Phishing SMS

A new payee has been added today. If this was not you, visit: <u>https://</u> <u>cancelpayee-hk.com/hk</u>

A new payee has been added today. If this was not you, visit: <u>https://</u> <u>hsbcpayee-hk.com/hk</u>

<u>Fraudulent Websites</u> https://cancelpayee-hk.com/hk



This news release is issued by The Hongkong and Shanghai Banking Corporation Limited

Registered Office and Head Office: 1 Queen's Road Central, Hong Kong SAR Web: www.hsbc.com.hk Incorporated in the Hong Kong SAR with limited liability https://hsbcpayee-hk.com/hk

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is http://www.hsbc.com.hk. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

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Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,959bn at 31 March 2021, HSBC is one of the world's largest banking and financial services organisations.

ends/all