

16 July 2021

## HSBC WARNS AGAINST PHISHING SMS AND FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing SMS and fraudulent websites which purported to be from HSBC.

The phishing SMS suggests that recipients have transferred their security key over to another device. If they haven't, they should click the following link:

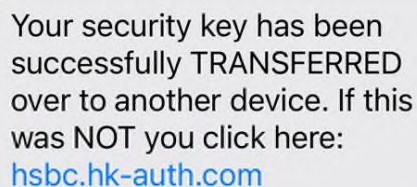
- [hsbc-hk-auth.com](http://hsbc-hk-auth.com)

HSBC would like to remind its customers that it has no connection with the phishing SMS and fraudulent websites.

The bank would also like to remind the public to safe-keep their login credentials for internet banking, and reiterate that the bank will not send SMS or email messages with embedded hyperlinks directing customers to our websites or mobile applications to carry out transactions. We will neither request for sensitive personal information from customers through hyperlinks.

Below are the screen captures of the phishing SMS:

### Phishing SMS



Your security key has been successfully TRANSFERRED over to another device. If this was NOT you click here: [hsbc.hk-auth.com](http://hsbc.hk-auth.com)

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent sites shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

*ends/more*

**Note to editors:**

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,959bn at 31 March 2021, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*