

3 August 2021

## HSBC WARNS AGAINST PHISHING EMAILS AND FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails and fraudulent websites which purported to be from HSBC.

The phishing email claims that recipients have been selected by HSBC Loyalty Programme to log on a website and take part in a survey, and they will receive a gift upon completion.

HSBC would like to remind its customers that it has no connection with the phishing email and fraudulent website.

The bank would also like to remind the public to safe-keep their login credentials for internet banking, and reiterate that the bank will not send SMS or email messages with embedded hyperlinks directing customers to our websites or mobile applications to carry out transactions. The bank will neither request for sensitive personal information from customers through hyperlinks.

Below are the screen captures of the phishing email and the fraudulent websites:

### Phishing email

----- Original message -----

From: HSBC Rewards <[surveys.hk@hananorirei.com](mailto:surveys.hk@hananorirei.com)>

Date: 02/08/2021 08:58 (GMT+08:00)

To: [REDACTED]

Subject: Congratulations ! You've been selected by HSBC Loyalty Program



#### **Redeem your HSBC Points for just about anything**

Hi there,

As a valued customer of HSBC you have been invited to take part in a short survey regarding your recent experience.

Your feedback is very valuable for HSBC, and will help us provide you with the best service possible.

As a thank you for taking part you will receive a gift of your choice

- 1100 HKD \$ To your account
- 3000 Miles Points
- Online Bill Pay With Points

Please select a rating below to start the survey.

If asked by your family and friends, how likely would you be to recommended HSBC on the scale of 0 to 10?

Not at all likely

Extremely  
Likely

0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10

This news release is issued by

**The Hongkong and Shanghai Banking Corporation Limited**

Registered Office and Head Office:

1 Queen's Road Central, Hong Kong SAR

Web: [www.hsbc.com.hk](http://www.hsbc.com.hk)

Incorporated in the Hong Kong SAR with limited liability

## Fraudulent websites

ttcalculator.ru/HS/late

ttcalculator.ru/HS/late

Reward Scheme

HSBC\$ Redemption Scheme

HSBC Card number

Expiration Date

MM / YYYY

Month Year

CVV / CVC number on Existing Principal Card

(What is CVV / CVC number?)

\*A verification sms will be sent to you upon completion of the application process.

Personal Details

Note: All applicants must be Hong Kong residents over 18 years of age. Please fill in your application details below in **English**.

Current phone number

Date of Birth

DD MM YYYY

Email address\*

Reward Scheme

HSBC\$ Redemption Scheme

**NEXT**

HSBC Card number

Expiration Date

MM / YYYY

Web Conditions of Use | Sitemap | ©Copyright, HSBC Bank (Hong Kong) Limited 星展銀行(香港)有限公司

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent sites shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

*ends/more*

### Note to editors:

#### The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,959bn at 31 March 2021, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*