

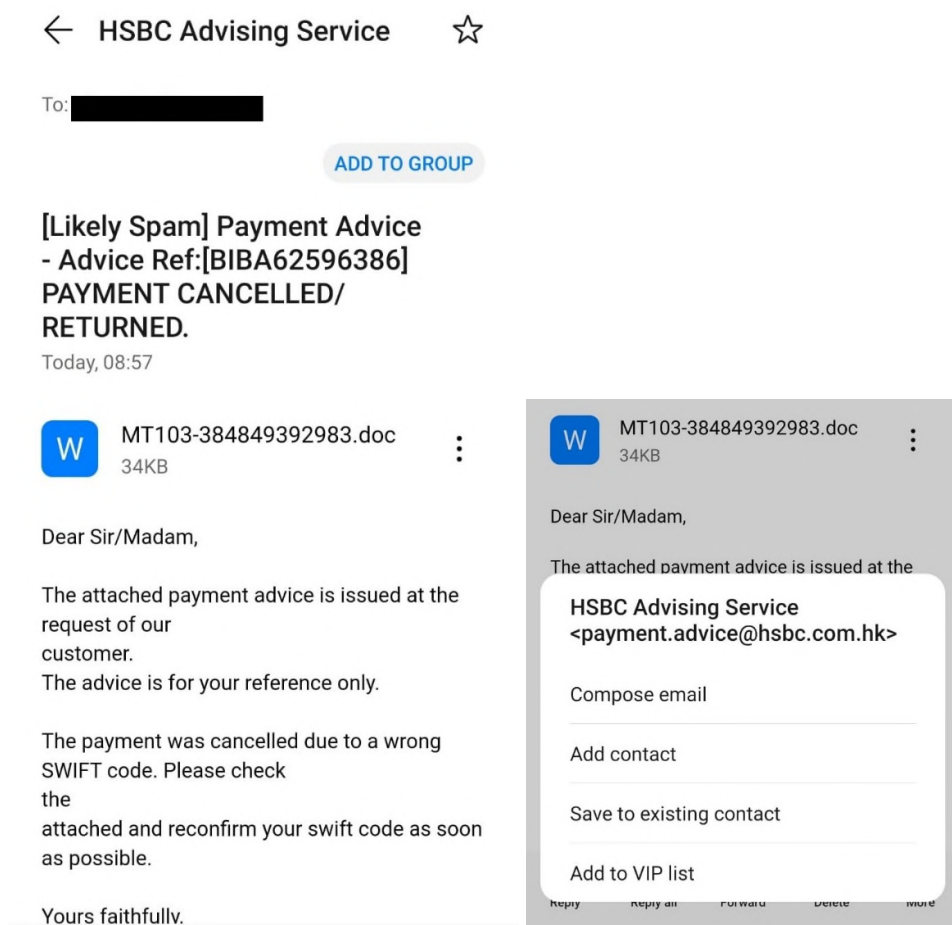
8 October 2021

**HSBC WARNS AGAINST PHISHING EMAIL**

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email purported to be sent by HSBC. The phishing email informs the issuance of a payment advice and suggests the recipient to open an attachment.

HSBC would like to remind its customers that it has no connection with the phishing email involved. Customers are advised not to open any attachment in the email.

Below are the captured screens of the phishing email:

Phishing Email

← HSBC Advising Service ☆

To: [REDACTED]

[ADD TO GROUP](#)

**[Likely Spam] Payment Advice  
- Advice Ref:[BIBA62596386]  
PAYMENT CANCELLED/  
RETURNED.**

Today, 08:57

**W** MT103-384849392983.doc 34KB

Dear Sir/Madam,

The attached payment advice is issued at the request of our customer.  
The advice is for your reference only.

The payment was cancelled due to a wrong SWIFT code. Please check the attached and reconfirm your swift code as soon as possible.

Yours faithfully,

**W** MT103-384849392983.doc 34KB

Dear Sir/Madam,

The attached payment advice is issued at the

**HSBC Advising Service  
<payment.advice@hsbc.com.hk>**

Compose email

Add contact

Save to existing contact

Add to VIP list

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,976bn at 30 June 2021, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*