

5 November 2021

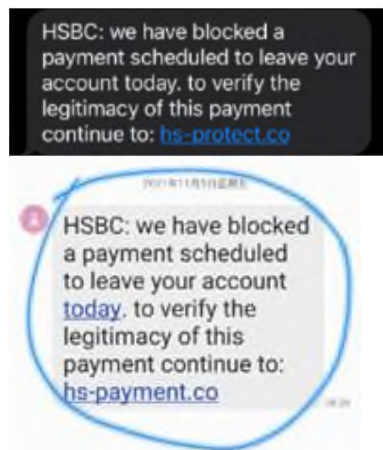
HSBC WARNS AGAINST PHISHING SMS AND FRAUDULENT WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing SMS and a fraudulent website purported to be from HSBC. The phishing SMS suggests that the bank has blocked a payment from the customer and suggested customer to verify the payment via the embedded phishing link:

- hs-protect[.]co
- hs-payment[.]co

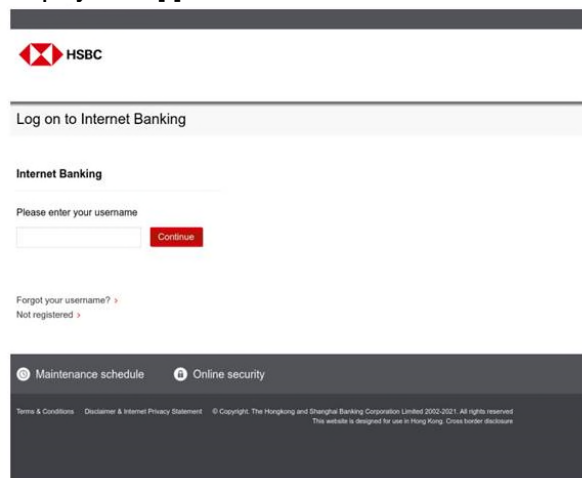
Below are the screen captures of the phishing SMS and the fraudulent website:

Phishing SMS



Fraudulent website

hs-payment[.]co



HSBC would like to remind its customers that it has no connection with the phishing SMS and the fraudulent website involved. The public should safe-keep their login credentials for internet banking, and reiterate that the bank will not send SMS or email messages with embedded hyperlinks directing customers to our websites or mobile applications to carry out transactions. The bank will neither request for sensitive personal information through hyperlinks.

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent sites shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

ends/more

Note to editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With total assets of USD2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

ends/all