

19 November 2021

HSBC WARNS AGAINST PHISHING EMAIL AND FRAUDULENT WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email and a fraudulent website purported to be from HSBC PayMe. The phishing email suggests that recipients can claim a gift by opening a link.

HSBC would like to remind its customers that it has no connection with the phishing email and the fraudulent website involved. Customers are advised not to open any link in the email.

The public should also safe-keep their login credentials. HSBC reiterate that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below is the screen capture of the phishing email and the link of the fraudulent website:

Phishing email

寄件者: PayMe <paymers71265225-8ot2QwtQ@universite-paris-saclay.fr>
寄件日期: 2021年11月17日星期三 21:36
收件者: [REDACTED]
主旨: We sent you HKD 712.71 cashback balance.

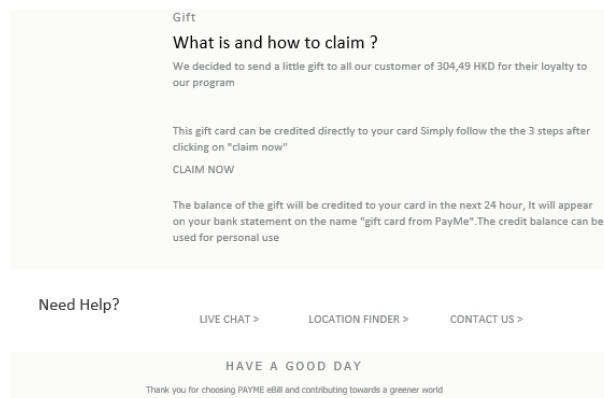
Your PAYME Gift is now available

Gift issue
date

17 Nov 2021



Simply claim your gift to your card from here here

[VIEW PDF](#)

Link of the fraudulent website
payme-hsbc.com/xx-v2/

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank and PayMe's Hong Kong domains are <http://www.hsbc.com.hk> and <https://payme.hsbc.com.hk/> respectively. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent site shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

ends/all