

23 November 2021

HSBC WARNS AGAINST PHISHING SMS AND FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing SMS and fraudulent websites purported to be from HSBC.

The phishing SMS suggest that recipients have added a new payee and if they have not, they should cancel via the embedded hyperlink:

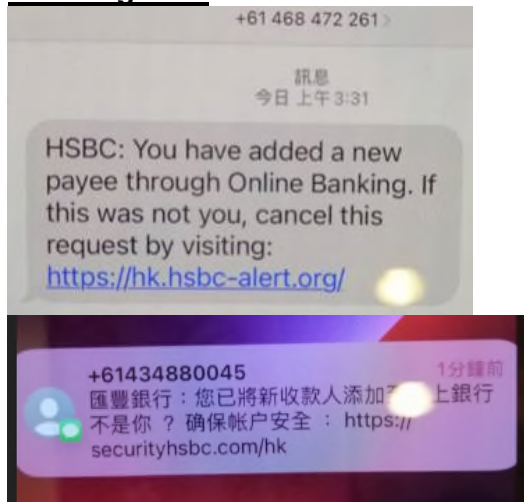
<https://hk.hsbc-alert.org/>
<https://securityhsbc.com/hk>

HSBC would like to remind its customers that it has no connection with the phishing SMS and the fraudulent websites involved. Customers are advised not to open any link in the SMS.

The public should also safe-keep their login credentials for online banking. HSBC reiterates that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions. Nor will it request for sensitive personal information from customers through hyperlinks.

Below are the screen captures of the phishing SMS:

Phishing SMS



Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent sites shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

ends/all