

26 November 2021

HSBC WARNS AGAINST PHISHING EMAILS AND FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails and fraudulent websites purported to be from HSBC PayMe. The phishing emails suggest that recipients can claim a gift by opening a link.

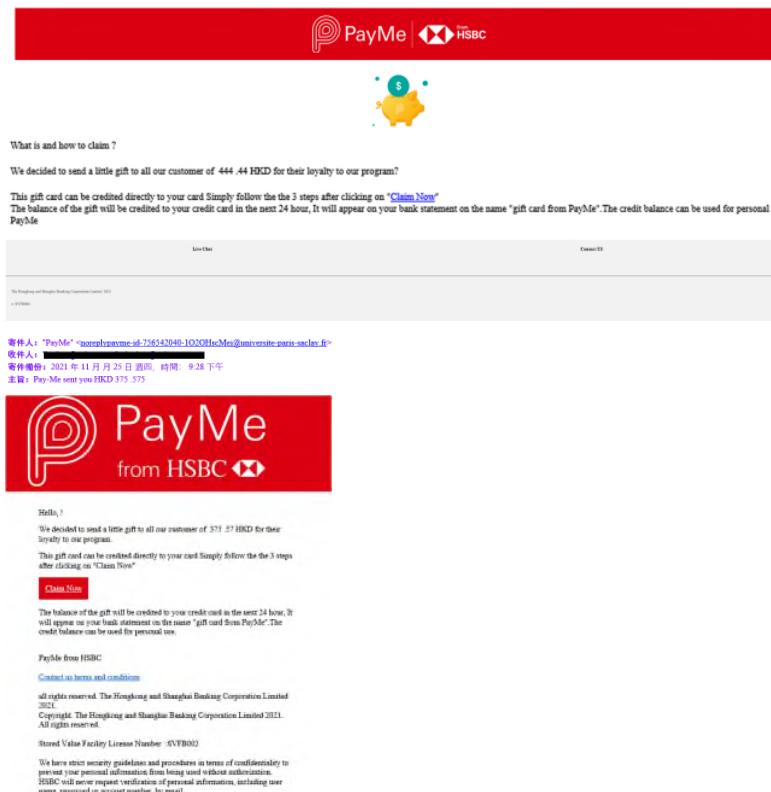
HSBC would like to remind its customers that it has no connection with the phishing emails and the fraudulent websites involved. Customers are advised not to open any link in the email.

The public should also safe-keep their login credentials. HSBC reiterate that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below is the screen capture of the phishing email and the link of the fraudulent website:

Phishing emails

On Thursday, November 25, 2021, 7:32 AM, PayMe <hongilandredemption447161782-NN0kXk19qo@universite-paris-saclay.fr> wrote:



What is and how to claim ?

We decided to send a little gift to all our customer of 444.44 HKD for their loyalty to our program?

This gift card can be credited directly to your card. Simply follow the 3 steps after clicking on "Claim Now". The balance of the gift will be credited to your credit card in the next 24 hour, it will appear on your bank statement on the name "gift card from PayMe". The credit balance can be used for personal use PayMe.

Link: [Link](#) Email ID: [Email ID](#)

寄件人: "PayMe" <hongilyanme-447161782-NN0kXk19qo@universite-paris-saclay.fr>
收件人: [\[Redacted\]](#)
发件日期: 2021年11月25日 星期四, 时间: 9:28 下午
主题: PayMe want you HKD 375.375

Hiella,

We decided to send a little gift to all our customer of 375.375 HKD for their loyalty to our program.

This gift card can be credited directly to your card. Simply follow the 3 steps after clicking on "Claim Now".

[Claim Now](#)

The balance of the gift will be credited to your credit card in the next 24 hour, it will appear on your bank statement on the name "gift card from PayMe". The credit balance can be used for personal use.

PayMe from HSBC

[Contact us, terms and conditions](#)

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Stored Value Facility License Number: SVF002

We have strict security guidelines and procedures in terms of confidentiality to prevent your personal information from being used without authorization. HSBC will never request verification of personal information, including user name, password or account number, by email.

From: PayMe <paymenalgift721754722-5wp1si6vx8@cyu.fr>
To: [REDACTED]
Sent: Friday, November 19, 2021, 09:40:03 PM GMT+8
Subject: Pay-Me sent you HKD 372.72 .

Your PAYME Gift is now available

Gift issue date 18 Nov 2021

GRAND TOTAL
372.72 HKD
Claim BEFORE 1 Dec 2021

Simply claim your gift to your card from here [here](#) [VIEW PDF](#)

Gift

What is and how to claim ?

We decided to send a little gift to all our customer of 304,49 HKD for their loyalty to our program

This gift card can be credited directly to your card Simply follow the the 3 steps after clicking on "claim now"

[CLAIM NOW](#)

The balance of the gift will be credited to your card in the next 24 hour, it will appear on your bank statement on the same "gift card from PayMe". The credit balance can be used for personal use

Need Help?


[LIVE CHAT >](#) [LOCATION FINDER >](#) [CONTACT US >](#)

HAVE A GOOD DAY

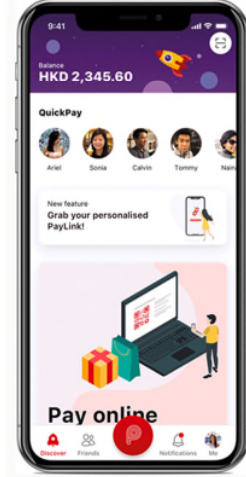
Thank you for choosing PAYME eSBI and contributing towards a greener world

From: PayMe <paymenalgift736075326-9DWg1RDwZW@cyu.fr>
Date: 19 November 2021 at 12:45:26 PM GMT-5
To: [REDACTED]
Subject: Pay-Me sent you HKD 373.73 .

373.73 HKD
Claim BEFORE 1 Dec 2021



Simply claim your gift to your card from here [here](#) [VIEW PDF](#)



9:41

HKD 2,345.60

QuickPay

Ariel Sonia Calvin Tommy Nani

New feature
Grab your personalised Pay.Link!

Pay online

Need Help?

[LIVE CHAT >](#) [LOCATION FINDER >](#) [CONTACT US >](#)

Link of the fraudulent websites

[https://utpnet.vps-city.com/ak.php?ellencheung_hk_cn@hotmail.com&id=373.73___:ILSAcJDIPihWLuCR_nLj-yXEA-yPfHfZtt574IAN6OJwPKSi0spEkXmgsdSjieRuqcbFe9XI-j\\$](https://utpnet.vps-city.com/ak.php?ellencheung_hk_cn@hotmail.com&id=373.73___:ILSAcJDIPihWLuCR_nLj-yXEA-yPfHfZtt574IAN6OJwPKSi0spEkXmgsdSjieRuqcbFe9XI-j$)

[https://utpnet.vps-city.com/ak.php?koscger@yahoo.com&id=372.72___:ILSAcJDIPiISoydaZnk09BliitbY-k88PCIOGsvFDTNg_aG0Yo1z0_MkJKybSIKI01sSoHt9ZTKVs9K\\$](https://utpnet.vps-city.com/ak.php?koscger@yahoo.com&id=372.72___:ILSAcJDIPiISoydaZnk09BliitbY-k88PCIOGsvFDTNg_aG0Yo1z0_MkJKybSIKI01sSoHt9ZTKVs9K$)

[https://www.extrapolation.net/gallery/akwhk.php?regina_ky_chan@yahoo.com&id=444.44___:ILSAcJDIPikd4qnhBn0U9TKQyONVlbBF06ID_LcJv1GZd2ZMRMum9oYS9_7psgC9BAaJ3or3UGYtL4\\$](https://www.extrapolation.net/gallery/akwhk.php?regina_ky_chan@yahoo.com&id=444.44___:ILSAcJDIPikd4qnhBn0U9TKQyONVlbBF06ID_LcJv1GZd2ZMRMum9oYS9_7psgC9BAaJ3or3UGYtL4$)

[https://www.extrapolation.net/gallery/akwhk.php?kerksp@yahoo.com&id=375.75___:ILSAcJDIPIn7GARvrbo8fp21YQKXsnldkiP9fppmqd0TSdLna-2dmx0LRPFqDnverKylf6XDh8G7GneA\\$](https://www.extrapolation.net/gallery/akwhk.php?kerksp@yahoo.com&id=375.75___:ILSAcJDIPIn7GARvrbo8fp21YQKXsnldkiP9fppmqd0TSdLna-2dmx0LRPFqDnverKylf6XDh8G7GneA$)

[https://u6309109.ct.sendgrid.net/wf/click?upn=0N8ogkbyoPDbo551rlwkvXsiGHsQsPQMO7fgwn4oOWGXP PP57E7cx02SySELSEBDwcWDPuU4kEI7wnuXHFjIVQ-3D-3D_aMKXTkEiCIK08xclhgtz764z-2Fu0-2B9WRd5uub9H5qurlE1WGOsTDX78aKuh74XF3zNcoU4nn2b3Py9juhc7r6f6289QxsYsxe8cWxRUTUB5JiGb1zuxKZADaQ8JB4H40UeSyEG-2FKXX5eWcmilCKQdlk1toBFICCGI6VWxeyEtlm7ZfaObAuxjHrWVMfxZ-2BLnJ0m7YjQzuyd3DbTNo80eR-2BoW-2FYz6gqbTOAwnz83HZI-3D___:ILSAcJDIPIn7GARvrbo8fp21YQKXsnldkiP9fppmqd0TSdLna-2dmx0LRPFqDnverKylf6XDijCGp-2g\\$](https://u6309109.ct.sendgrid.net/wf/click?upn=0N8ogkbyoPDbo551rlwkvXsiGHsQsPQMO7fgwn4oOWGXP PP57E7cx02SySELSEBDwcWDPuU4kEI7wnuXHFjIVQ-3D-3D_aMKXTkEiCIK08xclhgtz764z-2Fu0-2B9WRd5uub9H5qurlE1WGOsTDX78aKuh74XF3zNcoU4nn2b3Py9juhc7r6f6289QxsYsxe8cWxRUTUB5JiGb1zuxKZADaQ8JB4H40UeSyEG-2FKXX5eWcmilCKQdlk1toBFICCGI6VWxeyEtlm7ZfaObAuxjHrWVMfxZ-2BLnJ0m7YjQzuyd3DbTNo80eR-2BoW-2FYz6gqbTOAwnz83HZI-3D___:ILSAcJDIPIn7GARvrbo8fp21YQKXsnldkiP9fppmqd0TSdLna-2dmx0LRPFqDnverKylf6XDijCGp-2g$)

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank and PayMe's Hong Kong domains are <http://www.hsbc.com.hk> and <https://payme.hsbc.com.hk/> respectively. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent site shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

ends/all