

1 December 2021

HSBC WARNS AGAINST PHISHING EMAILS AND FRAUDULENT WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails and fraudulent websites purported to be from PayMe from HSBC. The phishing emails suggest that recipients can claim a cashback offer by opening a link.

HSBC would like to remind its customers that it has no connection with the phishing emails and fraudulent websites involved. Customers are advised not to open any link in the emails. The public should also safe-keep their login credentials. HSBC reiterates that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen captures of the phishing emails and the links of the fraudulent websites:

Phishing emails

From: "PayMe" <noreplypayme-id-762344456-62rzGLKQ33@universite-paris-saclay.fr>
Subject: Pay-Me sent you HKD 376 .576
Date: 25 November 2021 at 1:41:26 PM HKT
To: [REDACTED]



Hello, !

We decided to send a little gift to all our customer of 376.57 HKD for their loyalty to our program.

This gift card can be credited directly to your card Simply follow the the 3 steps after clicking on "Claim Now"

[Claim Now](#)

The balance of the gift will be credited to your credit card in the next 24 hour, It will appear on your bank statement on the name "gift card from PayMe".The credit balance can be used for personal use.

PayMe from HSBC

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Stored Value Facility License Number : SVFB002

From: PayMe <norelyetisalionredemption8083244688-6e6BwHKW@u-psud.fr>
Date: 29 November 2021 at 15:08:21 HKT
To: [REDACTED]
Subject: PayMe sent you 380.80 HKD



Hello, !

We decided to send a little gift to all our customer of 380.58 HKD for their loyalty to our program.

This gift card can be credited directly to your card Simply follow the the 3 steps after clicking on "Claim Now"

[Claim Now](#)

The balance of the gift will be credited to your credit card in the next 24 hour, It will appear on your bank statement on the name "gift card from PayMe".The credit balance can be used for personal use.

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We have strict security guidelines and procedures in terms of confidentiality to prevent your personal information from being used without authorization. HSBC will never request verification of personal information, including user name, password or account number, by email.

Links of fraudulent websites

www.extrapolation.net
u6309109.ct.sendgrid.net
www.motherbicycle.com

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank and PayMe's Hong Kong domains are <http://www.hsbc.com.hk> and <https://payme.hsbc.com.hk/> respectively. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent sites shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

ends/all