

13 December 2021

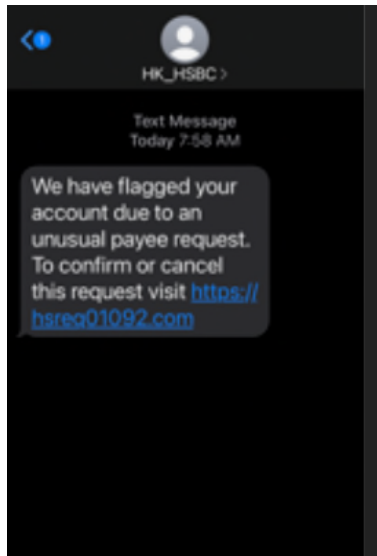
HSBC WARNS AGAINST PHISHING SMS AND FRAUDULENT WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing SMS and fraudulent website purported to be from HSBC. The phishing SMS suggests that recipients' accounts have been flagged due to an unusual payee request, and asks customers to confirm or cancel the request via visiting the embedded link.

HSBC would like to remind its customers that it has no connection with the phishing SMS and fraudulent website involved. Customers are advised not to open any link in the SMS. The public should also safe-keep their login credentials. HSBC reiterates that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing SMS and the link of the fraudulent website:

Phishing SMS



Links of the fraudulent website

<https://hsreq01092.com>

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domains is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent sites shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

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Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

ends/all