



14 December 2021

## **TEMPORARY SERVICE SUSPENSION AT PACIFIC PLACE DAY & NIGHT PLUS**

With effect from today, services at Pacific Place Day & Night Plus (Shop 403, Pacific Place Mall, 88 Queensway) will be temporarily suspended as it has been included in the compulsory testing notice by the Hong Kong Government. HSBC will fulfill the relevant requirements before service resumption.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers in light of the rapidly evolving COVID-19 situation in Hong Kong. The adjacent Express Banking will remain in service.

Precautionary hygiene and safety measures, such as wearing masks, pre-entry temperature screening, hand-sanitisers, spaced queuing and portable acrylic screens at open banking counters, will continue to be in place across the Bank's branch network.

For enquiries about the branch services, HSBC personal customers may call or WhatsApp us on 2233 3000. All customers are also advised to connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers, who require banking services during this period, are advised to visit other outlets. HSBC runs an extensive branch network across the city, for more information, please visit <https://www.hsbc.com.hk/branch-finder/>. Customers can also use the Bank's mobile banking, internet banking, phone banking or self-service banking terminals.

The Bank will continue to closely monitor the situation and consider other measures, where suitable. Latest arrangement of HSBC branch operation can be found at <https://www.hsbc.com.hk/legal/important-notices/#branch>.

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### **The Hongkong and Shanghai Banking Corporation Limited**

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