

31 December 2021

## HSBC WARNS AGAINST PHISHING EMAIL AND FRAUDULENT WEBSITE

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a phishing email and fraudulent website purported to be from HSBC. The phishing email suggests that recipients' should activate a new HSBC Secure Key via visiting the embedded link.

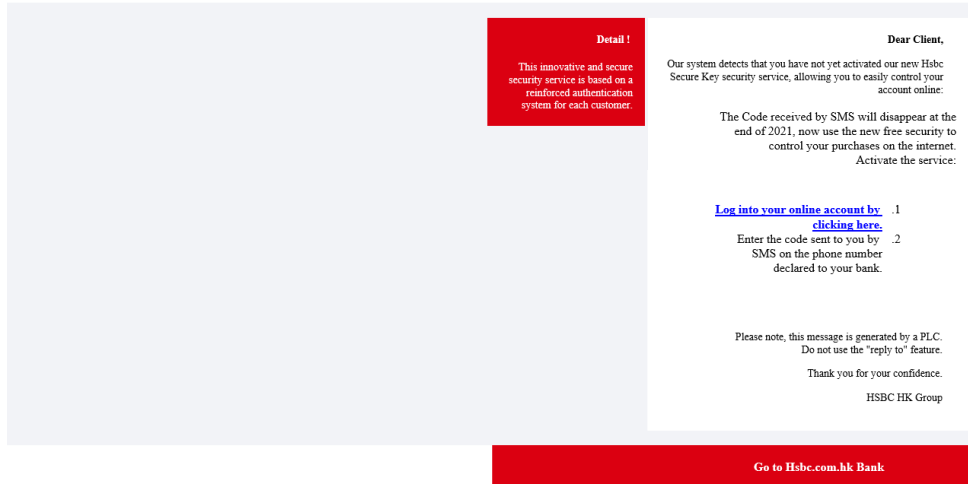
HSBC would like to remind its customers that it has no connection with the phishing email and fraudulent website involved. Customers are advised not to open any link in the email. The public should also safe-keep their login credentials. HSBC reiterates that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing email and the link of the fraudulent website:

### Phishing email

From: HSBC <[anchor1@bellaliant.net](mailto:anchor1@bellaliant.net)>  
Date: 31 December 2021 at 6:13:40 AM HKT  
Subject: Your update is available - file:7190515459

- External Email -



**Detail !**  
This innovative and secure security service is based on a reinforced authentication system for each customer.

**Dear Client,**  
Our system detects that you have not yet activated our new Hsbc Secure Key security service, allowing you to easily control your account online.

The Code received by SMS will disappear at the end of 2021, now use the new free security to control your purchases on the internet. Activate the service:

[Log into your online account by clicking here.](#) .1  
Enter the code sent to you by SMS on the phone number declared to your bank. .2

Please note, this message is generated by a PLC.  
Do not use the "reply to" feature.  
Thank you for your confidence.  
HSBC HK Group

Go to [Hsbc.com.hk](http://Hsbc.com.hk) Bank

### Links of the fraudulent website

<https://cuisine-de-palomelle.arelya.fr/readme.php>

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domains is <http://www.hsbc.com.hk>. Customers should

access banking services by keying in the website address at the address bar of the browser.

HSBC is working with the relevant authorities to have the fraudulent sites shut down. If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

*ends/more*

**Note to editors:**

**About The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*