



21 January 2022

**HSBC TEMPORARILY SUSPENDS
MOBILE BRANCH SERVICES**

*Customers Are Advised to Use Digital Channels or Nearby Self-Service
Banking Terminals as Alternatives*

Effective Monday, 24 January 2022, HSBC will suspend services of all the three mobile branches temporarily until further notice.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers in light of the rapidly evolving COVID-19 situation in Hong Kong, while balancing the need to ensure normal banking services to the community. HSBC will continue to observe best practice and health and safety guidelines across all its service outlets.

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals where they can access the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary.

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About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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