



23 January 2022

## **HSBC ADJUSTS BRANCH OPERATIONS**

*Customers Are Advised to Use Digital Channels or Nearby Self-Service Banking Terminals as Alternatives*

Effective Monday, 24 January 2022, Kwai Chung HSBC Commercial Service Centre (Shop 215, Level 2, Kowloon Commerce Centre, 51 Kwai Cheong Road, Kwai Chung, New Territories) will be closed temporarily until further notice. The adjacent Express Banking will remain in service.

In addition, Kwun Tong HSBC Business Centre (4/F, Wong Tze Building, 71 Hoi Yuen Road, Kwun Tong, Kowloon) and Sheung Shui HSBC Business Centre (Units 1613A-1617, Level 16, Landmark North, 39 Lung Sum Avenue, Sheung Shui, New Territories) will be closed temporarily from Wednesday, 26 January, 2022 until further notice.

There is no change to current laisee banknotes exchange arrangements at other service outlets.

These are precautionary measures to safeguard the health and safety of the Bank's employees and customers in light of the rapidly evolving COVID-19 situation in Hong Kong, while balancing the need to ensure normal banking services to the community. In line with public health advice, HSBC encourages staff members residing in Kwai Chung Estate to work from home.

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals where they can access the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangement of HSBC branch operation can be found at <https://www.hsbc.com.hk/legal/important-notice/#branch>.

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### **About The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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