

5 February 2022

HSBC ADJUSTS BRANCH OPERATIONS

Customers Are Advised to Use Digital Channels or Nearby Self-Service Banking Terminals as Alternatives

In light of the rapidly evolving COVID-19 situation, HSBC will further adjust the operations across its branch network, suspending services at 15 more retail outlets and two more Business Centres. The temporary arrangements will be effective from Monday, 7 February, 2022 until further notice (details listed below). As announced earlier, business hours will remain shortened for other service outlets in the network.

Separately, HSBC Ma On Shan Branch & Premier Centre (Shops 2601-04, Level 2, MosTown, No 628 Sai Sha Road, Ma On Shan, New Territories) will be closed from Monday, 7 February, 2022, as a staff member was tested positive of COVID-19. The person's last working day was on 31 January, 2022. Deep cleaning and disinfection has been arranged at the branch. The adjacent Express Banking will continue to operate as normal. As a precaution, the Bank has requested all employees at that branch to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notice/>

Branches to be closed temporarily starting 7 February

Outlet	Address
Hong Kong Island	
Exchange Square Branch & Premier Centre	Shop 101 & 102, 1/F, 201-202 & 204-205, 2/F, 301-304, 3/F, Exchange Square Podium, Central
Island Place Branch	Shop 131 & 132, Island Place, 500 King's Road, North Point
Shau Ki Wan Branch	306-310 Shau Kei Wan Road
University of Hong Kong Branch	G/F, Shaw Building, University of Hong Kong, Pok Fu Lam Road
Wan Chai Commercial Service Centre	Shop 110-120, Emperor Group Centre, 288 Hennessy Road, Wan Chai

Kowloon	
Lok Fu Branch	Shop No. L201 - L206, Upper Ground Floor II, Lok Fu Plaza, Wang Tau Hom
Lai Chi Kok Road Branch	245 Lai Chi Kok Road, Sham Shui Po
Peninsula Centre Branch	Units G55-60, G/F & 1/F, Peninsula Centre, 67 Mody Road, Tsim Sha Tsui East
To Kwa Wan Branch	142-144A Pau Chung Street, To Kwa Wan
New Territories	
Cathay Pacific City Branch	Shops B-E, Level 1, Cathay Pacific City, 8 Scenic Road, Chek Lap Kok, Lantau
Fanling Branch	G/F, 14-16 Wo Fung Street, Luen Wo Market, Fanling
Jade Plaza Branch	Shop No. 26, Jade Plaza, Tai Po
Maritime Square Branch	Shop 308 F, Level 3, Maritime Square, Tsing Yi
Regal Airport Hotel Premier Centre	Shops 209, 210, 215 & 218, 2/F, Regal Airport Hotel, 9 Cheong Tat Road, Chek Lap Kok
Shatin Branch	Shop No. 30D, Level 3, Shatin Centre Shopping Arcade, Sha Tin

Business Centres to be closed temporarily starting 7 February

Outlet	Address
Hong Kong Island	
Wan Chai HSBC Business Centre	6/F, 88 Gloucester Road, Wan Chai
New Territories	
Shatin HSBC Business Centre	Unit Nos.1516-1517, Level 15, Tower 1, Grand Central Plaza, 138 Shatin Rural Committee Road, Shatin

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About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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