



7 February 2022

TEMPORARY SERVICE SUSPENSION AT CITYPLAZA BRANCH & PREMIER CENTRE

With effect from today, HSBC Cityplaza Branch & Premier Centre (Unit 065, Cityplaza I, Taikoo Shing, Hong Kong) will be closed temporarily until further notice as a customer who visited the branch on 31 January was tested COVID-19 positive. The adjacent Express Banking will remain in service.

Deep cleaning and disinfection has been arranged at the branch. The Bank has requested all employees at that branch to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000. Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

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The Hongkong and Shanghai Banking Corporation Limited

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