



11 February 2022

## HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from Friday 11 February, 2022, HSBC Park Lane Branch & Premier Centre (Shops A, B, D, E & F, G/F and Shops 1.09 - 1.10, 1/F, Style House, Park Lane Hotel, 310 Gloucester Road, Causeway Bay) and HSBC Hay Wah Building Branch and Premier Centre (G/F, Hay Wah Building, 71-85 Hennessy Road, Wan Chai) will be closed temporarily until further notice as two staff were tested positive of COVID-19. The concerned colleagues were last working in the branch on 31 January and 8 February, respectively.

Deep cleaning and disinfection has been arranged at the branch. The adjacent Express Banking will continue to operate as normal. As a precaution, the Bank has requested all employees at that branch to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000. Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

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### **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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