

14 February 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (14 February), four HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested all employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000. Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

Branches to be closed temporarily from 14 February

Outlets	Address	Date of concerned staff last working in the branch
Ocean Centre HSBC Jade and Premier Centre	Shop 351-60, Level 3, Ocean Centre, 5 Canton Road, Tsim Sha Tsui, Kowloon	7 February
Festival Walk Branch	Shop LG2-01, Festival Walk, 80 Tat Chee Avenue, Kowloon Tong, Kowloon	7 February
Tsuen Wan Branch	Shops 4A, 4B(A-C), 5 & 6, 1/F, Fou Wah Centre, 210 Castle Peak Road, Tsuen Wan, New Territories	5 February
Whampoa Garden Branch & Premier Centre	Shop No. G6, 6A & G7, G/F, Site 4, Whampoa Garden, Kowloon	7 February and 11 February

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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