

15 February 2022

**HSBC FURTHER ADJUSTS BRANCH OPERATIONS**

With effect from today (15 February), three HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested all employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000. Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

**Branches to be closed temporarily from 15 February**

<b>Outlets</b>	<b>Address</b>	<b>Date of concerned staff last working in the branch</b>
Central Premier Centre	Basement and M/F, 29 Queen's Road Central, Central	11 February
Hopewell Centre Branch and Premier Centre	Shop 2A, 2/F, Hopewell Centre, 183 Queen's Road East, Wan Chai	14 February
Pacific Place Premier Centre	Shop 203 & 403, Pacific Place Mall and Suite 1415 - 1418, Pacific Place Phase 02, 88 Queensway	11 February

*ends/more*

## **The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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