

16 February 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (16 February), seven HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000 (retail customers), or call 2748 8288 (commercial customers). Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

Branches to be closed temporarily from 16 February

Outlets	Address	Date of concerned staff last working in the branch
Aberdeen Premier Centre	Shop 1, G/F, Site 4, Aberdeen Centre, Aberdeen	11 February
HSBC Centre Branch	Shop E, UG/F, Tower 1, HSBC Centre, 1 Sham Mong Road	15 February
Mong Kok Branch, Commercial Service Centre, Premier Centre and Business Centre	Basement & U/G, 1/F & 2/F, 673 Nathan Road, Mong Kok	12 February
Sun Hung Kai Centre and Premier Centre	Shops 115-117 & 127-133, 1/F, and Room No. 1201-10, 12/F, Sun Hung Kai Centre, 30 Harbour Road, Wan Chai	15 February

Telford Gardens Branch and Premier Centre	Shop Unit P16, Blk G, Telford Plaza I, Kowloon Bay	15 February
Tsim Sha Tsui Business Centre	4/F, HSBC Building Tsim Sha Tsui, 82-84 Nathan Road	11 February
Tsuen Wan West Branch and Premier Centre	Shops 1026-1037, 1/F, OP Mall, 100 Tai Ho Road, Tsuen Wan	11 February

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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