

17 February 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (17 February), nine HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000 (retail customers), or call 2748 8288 (commercial customers). Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

Branches to be closed temporarily from 17 February

Outlets	Address	Date of concerned staff last working in the branch
128 Queen's Road Central Branch and Premier Centre	V Heun Building, 128-140 Queen's Road Central, Central, Hong Kong	16 February
Causeway Bay Branch and Premier Centre	Basement 1, Shop G08, G/F & 1/F, Causeway Bay Plaza 1, 463-483 Lockhart Road, Hong Kong	16 February
Causeway Bay Business Centre	14/F, Causeway Bay Plaza 2, 463-483 Lockhart Road, Causeway Bay, Hong Kong	8 February
Cityplaza Branch and Premier Centre	Unit 065, Cityplaza I, Taikoo Shing, Hong Kong	12 February

Kowloon City Premier Centre	Shop A, 1/F, 18 Fuk Lo Tsun Road, Kowloon City, Kowloon	14 February
Ma On Shan Branch and Premier Centre	Shops 2601-04, Level 2, MOSTown, No. 628 Sai Sha Road, Ma On Shan, New Territories	10 February
North Point Branch and Premier Centre	G/F, Winner House, 306-316 King's Road, North Point, Hong Kong	15 February
Tsim Shai Tsui Branch, Commercial Service Centre & Premier Centre	B/F, G/F & UG/F & 2/F, HSBC Building Tsim Sha Tsui, 82-84 Nathan Road, Tsim Sha Tsui, Kowloon	9, 10, 11, 16 February
Tsuen Wan Branch	Shops 4A, 4B(A-C), 5 & 6, 1/F, Fou Wah Centre, 210 Castle Peak Road, Tsuen Wan, New Territories	16 February

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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