

18 February 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (18 February), six HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000 (retail customers), or call 2748 8288 (commercial customers). Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at https://www.hsbc.com.hk/important-notices/.

Branches to be closed temporarily from 18 February

Outlets	Address	Date of concerned staff last working on site
Central West Business Centre	8/F, Low Block, Grand Millennium Plaza, 181 Queen's Road Central, Sheung Wan, Hong Kong	15 February
Festival Walk HSBC Jade Centre	Suite 310, Festival Walk Tower, 80 Tat Chee Avenue, Kowloon Tong, Kowloon	11 February
Hong Kong Office	BL1, L3, L5 & L6, 1 Queen's Road Central, Hong Kong	11 February
Mei Foo Sun Chuen Branch and Premier Centre	79, Broadway Stage 4, Mei Foo Sun Chuen, Kowloon	15 February

Tuen Mun Town Plaza Branch and Premier Centre	Shop 1, UG/F, Shopping Arcade Phase II, Tuen Mun Town Plaza, Tuen Mun, New Territories	11 February
Westlands Gardens Branch	1037 King's Road, Quarry Bay, Hong Kong	9 February

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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