

21 February 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (21 February), 11 HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, retail customers may call or WhatsApp the Bank on 2233 3000. Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

Branches to be closed temporarily from 21 February

Outlets	Address	Date of concerned staff last working on site
Des Voeux Road West Branch and Premier Centre	China Insurance Group Building, 141 Des Voeux Road Central	15 February
Discovery Bay Branch	Shop G13, G12D & G15A, G/F, Discovery Bay Plaza, Discovery Bay, Lantau Island	15 February
Elements Premier Centre	Shops 1104-1105, 1/F, Elements and Units 1501A & 08, Level 15, International Commerce Centre, 1 Austin Road West	17 February
Hung Hom Branch and Premier Centre	G/F, Hung Hom Commercial Centre, 37-39 Ma Tau Wai Road, Hung Hom	15 February

Kowloon Bay Branch and Premier Centre	Shops 06, 08, 10, 11, 12A and 12B, G/F, Exchange Tower, 33 Wang Chiu Road, Kowloon Bay	16 February
Metro City Plaza Branch	Shop Nos. 221-222, Level 2, Metro City Plaza III, 8 Mau Yip Road, Tseung Kwan O	18 February
Shatin Plaza Branch and Premier Centre	Shop 49, Level 1, Shatin Plaza, 21-27 Sha Tin Centre Street, Sha Tin	12 February
Sheung Shui Branch	G/F, 79-81 San Fung Avenue, Sheung Shui	17 February
Sheung Wan Branch	Shop A, G/F, Guangdong Investment Tower, 293-301 Des Voeux Road Central	18 February
Tai Po Branch and Premier Centre	G/F, 1/F, 2/F, 54-58 Kwong Fuk Road, Tai Po	15, 16, 17 February
Tai Wai Branch	Shops 42-44, MTR Tai Wai Station, Sha Tin	14 February

ends/more

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The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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