

22 February 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (22 February), seven HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, retail customers may call or WhatsApp the Bank on 2233 3000. Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

Branches to be closed temporarily from 22 February

Outlets	Address	Date of concerned staff last working on site
Kwun Tong Branch and Premier Centre, Commercial Service Centre	G/F, 1-3/F, Wong Tze Building, 71 Hoi Yuen Road, Kwun Tong	16 February
Quarry Bay Branch and Premier Centre	G/F-1/F, 971 King's Road, Quarry Bay	17 February
Sheung Shui Centre Premier Centre	Shop 1024-1028 & 1030-1031, Level 1, Sheung Shui Centre, Sheung Shui	14 February
Tai Yau Street Branch	26-28 Tai Yau Street, San Po Kong	17 February

The Westwood Branch and Premier Centre	LG01-3, Lower Ground Floor, The Westwood, 8 Belcher's Street	15, 18 February
Tsuen Wan Premier Centre	Shop A, 2/F, Fou Wah Centre, 210 Castle Peak Road, Tsuen Wan	19 February
Tung Chung Branch	Unit 509, 5/F, Citygate Outlets, 18-20 Tat Tung Road, Tung Chung, Lantau Island	18 February

ends/more

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$2,969bn at 30 September 2021, HSBC is one of the world's largest banking and financial services organisations.

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