

23 February 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

Effective Saturday 5 March, 2022, all HSBC Retail Branches will be closed temporarily on Saturdays until further notice. This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers in light of the rapidly evolving COVID-19 situation in Hong Kong, while balancing the need to ensure normal banking services to the community.

Meanwhile, 11 HSBC outlets will be closed temporarily from today (23 February) until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000 (retail customers), or call 2748 8288 (commercial customers). Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

Branches to be closed temporarily from 23 February

Outlets	Address	Date of concerned staff last working on site
Bonham Strand Commercial Service Centre	35-45 Bonham Strand, Sheung Wan	22 February
Chai Wan Branch	Shop No. 1-11, Block B, G/F, Walton Estate, Chai Wan	18 February
Des Voeux Road Central Branch and Premier Centre	China Insurance Group Building, 141 Des Voeux Road Central	22 February

Hong Kong Office Branch, Commercial Service Centre and Premier Centre	Level 3, 5, 6 & BL1, HSBC Main Building, 1 Queen's Road Central, Central, Hong Kong	22 February
Hysan Place HSBC Wealth Centre	33/F, Hysan Place, 500 Hennessy Road, Causeway Bay	22 February
Kwai Fong Branch and Premier Centre	Shops 153-160, Level 1, Metroplaza, Kwai Fong	18, 22 February
Mong Kok Branch, Commercial Service Centre, Premier Centre and Business Centre	Centre Basement & U/G, 1/F & 2/F, 673 Nathan Road, Mong Kok	21, 22 February
Ocean Centre HSBC Jade and Premier Centre	Shop 351-60, Level 3, Ocean Centre, 5 Canton Road, Tsim Sha Tsui	21 February
Park Central Branch and Premier Centre	Shops 202 & 203, Level 2, Park Central, 9 Tong Tak Street, Tseung Kwan O	17 February
Sai Kung Branch	Shops No. 9 & 10, Sai Kung Garden, Chan Man Street, Sai Kung	18 February
Waterloo Road Branch and Premier Centre	71 Waterloo Road, Ho Man Tin	22 February

ends/more

The Hongkong and Shanghai Banking Corporation Limited

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