

4 March 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (4 March), three HSBC outlets will be closed temporarily until further notice as several staff were tested COVID-19 positive (details listed below).

Deep cleaning and disinfection has been arranged at the branches. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branches to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000 (retail customers), or call 2748 8288 (commercial customers). Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

Branches to be closed temporarily from 4 March

Outlets	Address	Date of concerned staff last working on site
Elements Premier Centre	Shops 1104-1105, 1/F, Elements and Units 1501A & 08, Level 15, International Commerce Centre, 1 Austin Road West	28 February
Mei Foo Sun Chuen Branch and Premier Centre	79, Broadway Stage 4, Mei Foo Sun Chuen	3 March
Shatin Plaza Branch and Premier Centre	Shop 49, Level 1, Shatin Plaza, 21-27 Sha Tin Centre Street, Sha Tin	3 March

ends/more

The Hongkong and Shanghai Banking Corporation Limited

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