

7 March 2022

HSBC FURTHER ADJUSTS BRANCH OPERATIONS

With effect from today (7 March), Metro City Plaza Branch (Shop Nos. 221-222, Level 2, Metro City Plaza III, 8 Mau Yip Road, Tseung Kwan O) will be closed temporarily until further notice as a staff were tested COVID-19 positive. The concerned staff was last working in the premises on 4 March.

Deep cleaning and disinfection has been arranged at the branch. The adjacent Express Banking will continue to operate as normal. The Bank has requested relevant employees at the concerned branch to have virus testing and will provide them with the necessary assistance.

This is a precautionary measure to safeguard the health and safety of the Bank's employees and customers, while balancing the need to ensure normal banking services to the community.

For enquiries about HSBC branch services, customers may call or WhatsApp the Bank on 2233 3000 (retail customers), or call 2748 8288 (commercial customers). Customers may connect with the Centre for Health Protection if necessary (Tel: 2125 1111 / 2125 1122).

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or nearby self-service banking terminals for the Bank's full range of services 24/7.

The Bank will continue to closely monitor the situation and consider additional health and safety measures, where necessary. Latest arrangements of HSBC branch operation can be found at <https://www.hsbc.com.hk/important-notices/>.

The Hongkong and Shanghai Banking Corporation Limited

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