



8 March 2022

HSBC WARNS AGAINST PHISHING EMAILS AND SMS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing emails and SMS purported to be from HSBC and PayMe. The phishing emails and SMS suggest that recipients can claim a gift by opening a link.

HSBC would like to remind its customers that it has no connection with the phishing emails and SMS involved. Customers are advised not to open any link in the emails and SMS.

The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below is the screen capture of the phishing emails and SMS:

Phishing emails and SMS

-----Original Message-----

From: HSBC <admin@m-farm-net.co.jp>

Sent: Monday, March 7, 2022 9:39 AM

To: [REDACTED]

Subject: You've been selected by HSBC Loyalty Program

This is the first time you've received an email from this sender. Make sure this is someone you trust.

HSBC Customer satisfaction survey

<<https://urldefense.com/v3/https://www.chocotravel.com/media/v3/media/images/email/group-6.jpg> ;!!LSAcJDIP!nRXQYRpvcoBGdXZaxqOPAmI5v80iueCl86eEsBQ lkwEulmBCrSxi9pQL1ovnDQSYFGJ3g\$ >

<<https://urldefense.com/v3/http://takamori-ichidagaki.com/mt/themes/viking1882892.jpg> ;!!LSAcJDIP!nRXQYRpvcoBGdXZaxqOPAmI5v80iueCl86eEsBQ lkwEulmBCrSxi9pQL1ovnDQDuC9Q5w\$ >

Rewards 2022

500 lucky customer have been selected to participate in our quick and easy question surveys, in return you will receive a \$1100 HKD .

PAAssion is committed to providing its customers with the best service and quality.

In line with our commitment to continuous improvement, we are looking to examine our current performance across a broad range of issues critical to our success. Take the survey

<[The customer survey is web-based and is set out in a number of sections.](https://urldefense.com/v3/https://evok.urlsand.com/?u=https%3A*2F*2Fmastersplice.co.za*2Fhs&e=71a57db1&h=7f0ec5f9&f=y&p=n ;JSUIQ!!LSAcJDIP!nRXQYRpvcoBGdXZaxqOPAmI5v80iueCl86eEsBQ lkwEulmBCrSxi9pQL1ovnDQDuC9Q5w$ ></p></div><div data-bbox=)

Please click on the link below to start the customer survey

寄件人：PayMe <support@simentsprovsu.com>

收件人：[REDACTED]

发送日期：2022年3月4日 星期五 上午08:12:05 [GMT+8]

主题：PayMe sent you 213.62 HKD.

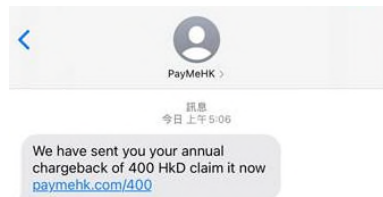


You have successfully received a Gift from PayMe for your loyalty to our services.

+ HKD 213.62

Simply claim your gift to your card from [here](#).

04/03/2022



Fraudulent websites

<https://mastersplice.co.za>

<https://evok.urlsand.com>

<https://redemption.sa.stc.blackfoxsport.com/aymin/index.php?id=400>

<https://paymehk.com/400>

<http://www.ki910mo.com>

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank and PayMe's Hong Kong domains are <http://www.hsbc.com.hk> and <https://payme.hsbc.com.hk/> respectively. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

ends/more

Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of \$3.0tn at 31 December 2021, HSBC is one of the largest banking and financial services organisations in the world.

ends/all