



29 March 2022

FIFTY MORE HSBC OUTLETS WILL OPEN DAILY ON WEEKDAYS FROM APRIL

Paving The Way To Resume Normal Branch Services By Phases

In view of the latest COVID-19 situation in Hong Kong, 50 more HSBC branches will open daily from Monday to Friday, paving the way to resume normal face-to-face banking services by phases.

With effect from Friday, 1 April 2022, 48 retail branches, which currently open on Mondays, Wednesdays and Fridays, will resume daily services from 9:00am to 4:00pm on weekdays and close on Saturdays.

Three major outlets in HSBC Main Building, Mong Kok and Kwun Tong will continue to open on Monday to Saturday, while another 29 retail branches will open on Tuesdays, Thursdays and Saturdays as announced earlier until further notice¹ (please refer to the table below).

Central West Business Centre and Tsim Sha Tsui Business Centre will reopen from Friday, 1 April 2022, adding to five business centres that are currently open on weekdays. The remaining four are closed until further notice as announced earlier².

The new operation arrangement aims to balance the need to ensure essential banking services to the community and to safeguard the health of our customers and the employees. The Bank will continue to closely monitor the situation and adjust its operation plan when appropriate.

Customers are advised to take advantage of HSBC's mobile banking, internet banking, phone banking or self-service banking terminals for the Bank's full range of services 24/7.

For enquiries about HSBC branch services, customers can contact the Bank through its 24/7 instant messaging platform – Live Chat on HSBC website, Mobile and Online Banking. They may also call or WhatsApp the Bank on 2233 3000 (retail customers) or call 2748 8288 (commercial customers).

Latest arrangements of HSBC branch operation can also be found at <https://www.hsbc.com.hk/important-notices/>.

1. Service arrangement for retail branches starting 1 April 2022

Branches open from Monday to Friday (9:00am-4:00pm), Saturday (9:00am-12:00nn)

Branch	Address
Hong Kong Office Branch, Premier Centre and Commercial Service Centre	Level 3, 5, 6 & BL1, HSBC Main Building, 1 Queen's Road Central, Central, Hong Kong
Kwun Tong Branch, Premier Centre and Commercial Service Centre	G/F & 1/F-3/F, Wong Tze Building, 71 Hoi Yuen Road, Kwun Tong
Mong Kok Branch Premier Centre and Commercial Service Centre	Basement & U/G, 1/F & 2/F, 673 Nathan Road, Mong Kok

Branches open from Monday to Friday (9:00am-4:00pm)	Branches open on Tuesdays, Thursdays (9:00am-4:00pm) & Saturdays (9:00am-12:00nn)
Hong Kong Island and Outlying Islands	
Aberdeen Centre Branch	128 Queen's Road Central Branch & Premier Centre
Bonham Road Branch	Aberdeen Premier Centre
Bonham Strand Commercial Service Centre*	Causeway Bay Branch & Premier Centre
Central Premier Centre	Cheung Chau Branch
Chai Wan Branch	Discovery Bay Branch
Cityplaza Branch & Premier Centre	Electric Road Branch
Convention Plaza Premier Centre	Exchange Square Branch & Premier Centre
Des Voeux Road Central Branch & Premier Centre	Happy Valley Branch & Premier Centre
Des Voeux Road West Branch & Premier Centre	Hopewell Centre Branch & Premier Centre
Hay Wah Building Branch & Premier Centre	Island Place Branch
Hysan Place HSBC Wealth Centre	Shau Ki Wan Branch
North Point Branch & Premier Centre	Sheung Wan Branch & Premier Centre
Pacific Place Premier Centre	The Westwood Branch & Premier Centre
Park Lane Branch & Premier Centre	Westlands Gardens Branch
Quarry Bay Branch & Premier Centre	
Sun Hung Kai Centre Branch & Premier Centre	
Tung Chung Branch & Premier Centre	
University of Hong Kong Branch	
Wan Chai Commercial Service Centre*	
Kowloon	
Cheung Sha Wan Commercial Service Centre*	378 Nathan Road Branch
Cheung Sha Wan Premier Centre	East Ocean Centre Branch & Premier Centre
Elements Premier Centre	HSBC Centre Branch
Festival Walk Branch & Premier Centre	Hung Hom Branch & Premier Centre
Festival Walk HSBC Jade Centre	Lai Chi Kok Branch

Haiphong Road Commercial Service Centre*	Lok Fu Branch
K11 Atelier HSBC Wealth Centre	Telford Gardens Branch & Premier Centre
Kowloon Bay Branch & Premier Centre	
Kowloon City Premier Centre	
Mei Foo Sun Chuen Branch & Premier Centre	
Ocean Centre HSBC Jade & Premier Centre	
Peninsula Centre Branch	
Pioneer Centre Branch	
Tai Yau Street Branch	
To Kwa Wan Branch	
Tsim Sha Tsui Branch, Premier Centre & Commercial Service Centre	
Waterloo Road Branch & Premier Centre	
Whampoa Gardens Branch & Premier Centre	
New Territories	
Kwai Fong Branch & Premier Centre	Fanling Branch
Ma On Shan Branch & Premier Centre	Jade Plaza Branch
Metro City Plaza Branch	Kwai Chung Commercial Service Centre
Sai Kung Branch	Park Central Branch & Premier Centre
Shatin Plaza Branch & Premier Centre	Shatin Branch
Sheung Shui Centre Premier Centre	Sheung Shui Branch
Tai Po Branch & Premier Centre	Tai Wai Branch
Tsuen Wan Branch & Premier Centre	Tin Shui Wai Branch
Tsuen Wan West Branch & Premier Centre	
Tuen Mun Town Plaza Branch & Premier Centre	
Yuen Long Branch & Premier Centre	

* Opens from 9:30am-4:00pm

2. Service arrangement for HSBC Business Centres starting 1 April 2022

HSBC Business Centres open from Monday to Friday (9:00am-4:00pm)

Branch	Address
Hong Kong Office Business Centre	Level 6, HSBC Main Building, 1 Queen's Road Central, Central
Causeway Bay Business Centre	14/F, Causeway Bay Plaza Two, 463-483 Lockhart Road, Causeway Bay
Central West Business Centre	8/F, Low Block, Grand Millennium Plaza, 181 Queen's Road Central, Sheung Wan
Mong Kok Business Centre	2/F, HSBC Building Mong Kok, 673 Nathan Road, Mong Kok
Kowloon West Business Centre	Unit 201A, 2/F, Cheung Sha Wan Plaza, 833 Cheung Sha Wan Road, Kowloon
Kowloon East Business Centre	21/F, Crocodile Center, 79 Hoi Yuen Road, Kwun Tong
Tsim Sha Tsui Business Centre	4/F, HSBC Building Tsim Sha Tsui, 82-84 Nathan Road, Tsim Sha Tsui

ends/more

Note to editors:

1. All the 13 HSBC Day & Night Plus, three mobile branches, Cathy Pacific City Branch, Hong Kong International Airport Premier Centre and Regal Airport Hotel Premier Centre are closed temporarily until further notice. Peng Chau branch opens on Mondays, Wednesdays and Fridays from 8:30am to 4:00pm; Silvermine Bay Branch and Yung Shue Wan Branch open from 8:30am-4:00pm Tuesdays and Thursdays.

2. Wan Chai Gloucester Road Business Centre, Kwun Tong Wong Tze Building Business Centre, Shatin Business Centre and Sheung Shui Business Centre are closed temporarily until further notice.

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 64 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,958 billion at 31 December 2021, HSBC is one of the largest banking and financial services organisations in the world.

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