

13 January 2023

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails purported to be from HSBC. The phishing emails suggest the recipients to sign a document digitally or to activate mobile security key.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open any link in the emails. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing emails and link of the fraudulent website :

Phishing email

由：eTicket - HSBC
日期：10/1/2023 10:36 (GMT+08:00)
收件人：[REDACTED]
主題：eSignative : New document to be signed

香港上海匯豐銀行有限公司，地址：香港皇后大道中1號。
如您的電腦未能正常顯示電郵全部內容，請重開您的電郵系統以便支援繁體HTML格式的電郵。



HSBC hereby invites you to digitally sign the following agreement documents.

Log in to view agreements and sign documents in an easy and secure way.

[Go to documents](#)

汇丰银行特此邀请您对以下协议文件进行数字签名。
登录以轻松安全地查看协议和签署文档。

[转到文档](#)

請勿回覆此電郵，您無需聯絡我們。請將這您的電郵到

csx@hsbc.com.hk

我們便會回復您。注意：請勿於電郵內透露您的戶口資料或信用卡號碼。

我們實行嚴格的保安準則及程序，以防止未經授權的人取得您的個人資料。匯豐絕對不會以電郵或其他方式要求核實個人資料，包括用戶名稱、密碼或賬戶號碼。如您接到這些要求，請致電 (852) 2233 3322 (匯豐卓越理財客戶)、(852) 2748 8333 (匯豐運籌理財客戶) 或 (852) 2233 3000 (其他個人理財客戶)。

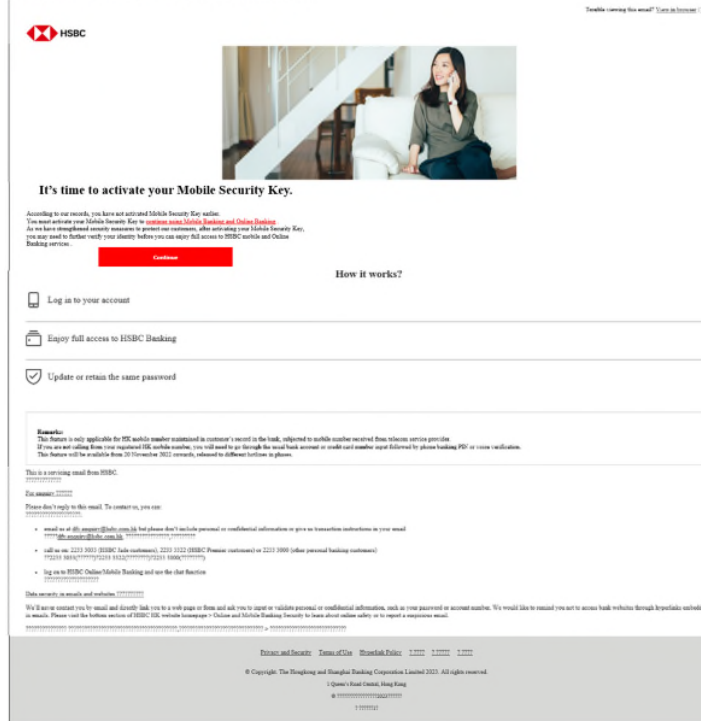
此電郵所載的是保密資料，並可被視為享有法律特權的資料。倘若您並非指定的收件人，則不可複製、轉發、公開或使用此信息的任何部分。若此信息被誤送到您的郵箱，請刪去信息及存於您電腦內的所有相關副本，並立即致電上述熱線通知我們。

經互聯網傳送的電郵信息，不保證準確、完全安全，不含錯誤或電腦病毒。寄件者不會承擔所引起任何錯誤或遺漏的責任。

[以匯豐保安網站使用條款 協助您查閱](#)

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寄件人: HSBCVerify
日期: 2023年1月12日 GMT+8 10:26:28
收件人: [REDACTED]
標題: It's time to activate your Mobile Security Key.



Phishing URL

<https://gebs.labs.digital-advice.de/css/lku/>

<https://gwo.usta.edu.co/net.html>

https://www.leprosyncampaign.health.gov.lk/key/mobile_security_key/login.php?&return_url=a4d7618b0385469157d23a321166c0bd&enrolmentID=db0c661123a32d7519645830b8167d4a?securssl=true

[https://urldefense.com/v3/ https://u24554644.ct.sendgrid.net/ls/click?upn=gAWntuNOreFKWepXlv7FA99OrFFN2qne4MBsDxO4yqBc88gmpzn-2BV0EnO3q2tlqEtUcl hGqXRCsqj-2BU9M428ZGeHbc73VAy6-2B4xLE7QcvkXrnKTun76fgQbpXDKGm3BO7g9ot-2Br4ukzbGOLcFpz2Bu1wa-2F9HLoApON3wPspxdjKtyx95cvEoWetM40bGIFtxhcu2rVBNKimt1X-2FHBJjUimu0M-2FdfTcEN7mCbpsSjEE7JtB0kWISGd-2F6eAvrPYg3EcnfjMcn4CTxcmM8iwU5L7LVLNIW1csy3fW24cHs7BGko-3D ;!!LSAcJDIP!1 CvT3rZd4hAq Sn6wGoi6fgPsjrfGDawnAo1mywsXS8C dkdWpWG2m15JJjQgWlqOk2 E-YQBz2uuMg5h ag\\$](https://urldefense.com/v3/ https://u24554644.ct.sendgrid.net/ls/click?upn=gAWntuNOreFKWepXlv7FA99OrFFN2qne4MBsDxO4yqBc88gmpzn-2BV0EnO3q2tlqEtUcl hGqXRCsqj-2BU9M428ZGeHbc73VAy6-2B4xLE7QcvkXrnKTun76fgQbpXDKGm3BO7g9ot-2Br4ukzbGOLcFpz2Bu1wa-2F9HLoApON3wPspxdjKtyx95cvEoWetM40bGIFtxhcu2rVBNKimt1X-2FHBJjUimu0M-2FdfTcEN7mCbpsSjEE7JtB0kWISGd-2F6eAvrPYg3EcnfjMcn4CTxcmM8iwU5L7LVLNIW1csy3fW24cHs7BGko-3D ;!!LSAcJDIP!1 CvT3rZd4hAq Sn6wGoi6fgPsjrfGDawnAo1mywsXS8C dkdWpWG2m15JJjQgWlqOk2 E-YQBz2uuMg5h ag$)

[https://urldefense.com/v3/ https://minilabels.nl/key ;!!LSAcJDIP!wiE79I-6DOW1a3iGJ4x 4-7qcocyckl8LQTQXUGwahXxZrG-7XWwSUiDDOgS2X73xsO SQnxAkypCQPINsQ\\$](https://urldefense.com/v3/ https://minilabels.nl/key ;!!LSAcJDIP!wiE79I-6DOW1a3iGJ4x 4-7qcocyckl8LQTQXUGwahXxZrG-7XWwSUiDDOgS2X73xsO SQnxAkypCQPINsQ$)

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

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Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 63 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,992bn at 30 September 2022, HSBC is one of the largest banking and financial services organisations in the world.

ends/all