

20 April 2023

HSBC WARNS AGAINST PHISHING EMAIL

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to two phishing emails purported to be from HSBC. The phishing emails suggest the recipients to click on a link to activate mobile security key.

HSBC would like to remind its customers that it has no connection with the phishing emails involved. Customers are advised not to open any link in the emails. The public should also safe-keep their login credentials. HSBC reiterated that it will not send SMS or email messages with embedded hyperlinks directing customers to its websites or mobile applications to carry out transactions, or request for sensitive personal information or credit card details from customers through hyperlinks.

Below are the screen capture of the phishing emails and link of the fraudulent website :

Phishing email addresses and screen capture

ibanga.okon@dbhsolutions.com info@dash-go.co.jp bb290020@schools.mk



This news release is issued by The Hongkong and Shanghai Banking Corporation Limited Registered Office and Head Office: 1 Queen's Road Central, Hong Kong SAR Web: www.hsbc.com.hk Incorporated in the Hong Kong SAR with limited liability

Phishing URL

https://inspektorat.tabanankab.go.id/flyer.jpeg/ https://isolate.menlosecurity.com/readonly/https:/cpsunis.gov.rs/som/ https://isolate.menlosecurity.com/account/login?form https://www.villadecos.gob.mx/porter.png/

Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is http://www.hsbc.com.hk. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Personal Customer service hotline at 2233 3000 and/ or report to the Police.

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Note to editors:

About The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 62 countries and territories in its geographical regions: Europe, Asia, North America, Latin America, and Middle East and North Africa. With assets of US\$2,967bn at 31 December 2022, HSBC is one of the largest banking and financial services organisations in the world.

ends/all