

15 January 2025

**HSBC WARNS AGAINST FRAUDULENT WEBSITE**

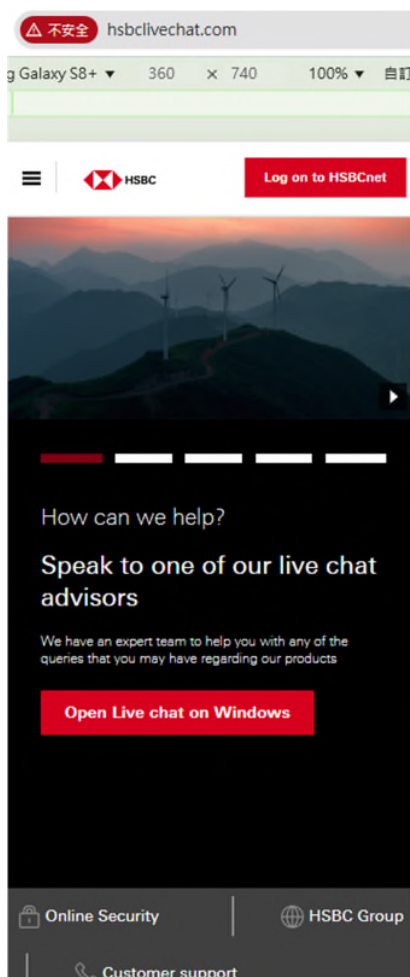
The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to a fraudulent website purported to be from HSBC. The website falsely claims to offer a live chat service on behalf of the Bank.

HSBC would like to remind its customers that it has no connection with the fraudulent website involved. Customers are advised not to provide any personal or financial information on these sites. The public should also safe-keep their login credentials.

Below are the screen captures of the fraudulent website:

Fraudulent website link and screen capture

<http://hsbclivechat.com/>



Customers are reminded to ensure they are connected to a valid HSBC site. The Bank's Hong Kong domain is <http://www.hsbc.com.hk>. Customers should access banking services by keying in the website address at the address bar of the browser.

If customers are concerned, they should call the HSBC Commercial Banking service hotline at 2748 8288 or report to the Police.

*ends/more*

**Note to editors:**

**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group. HSBC serves customers worldwide from offices in 60 countries and territories. With assets of US\$3,099bn at 30 September 2024, HSBC is one of the world's largest banking and financial services organisations.

*ends/all*