

News Release

28 August 2015

HSBC WARNS AGAINST FRAUDULENT E-MAILS AND WEBSITES

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to phishing e-mails which link to fraudulent websites, for example: <http://fitnesspilatesandmore.com/2>).

These ask HSBC customers to provide, among other personal data, their credit card information and identification document number on the website in order to register for a secure service for online credit card purchases.

HSBC would like to remind its customers that the Bank has not sent these e-mails to its customers and has no connection with the fraudulent sites involved. Customers are reminded not to provide any sensitive information to such fraudulent sites. Below are examples of fraudulent e-mails and website.

Example of fraudulent e-mail

HSBC  滙豐

MasterCard.
SecureCode.

Protect your card



To ensure safe and unrestricted use of your card for online purchases you need to register for the 3-D Secure service now.

Dear Customer

HSBC has changed its security measures to protect against suspicious transactions

therefore in order to get this upgrade you must re-register your 3D-Secure service

you can start the procedure by [clicking here](#) and follow the instructions

Note: this upgrade will maximise your card security to ensure safety use online.

Thank you for your understanding

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This information is issued by

The Hongkong and Shanghai Banking Corporation Limited

Registered Office and Head Office:
1 Queen's Road Central, Hong Kong
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Incorporated in the Hong Kong SAR with limited liability

HSBC 


Screen capture of fraudulent website



Protect your card


 To ensure safe and unrestricted use of your card for online purchases you need to register for the 3-D Secure service now.


Increased security in the internet: register for 3-D Secure now.


Name on card
 Your name as it appears on your card.

Credit card number

Expiry date

Security code (CVV2) 

 Three-digit security code in or beside the signature panel on the back of your card.

Permanent Identity Card No
 (Please enter the alphabet(s) and 6 digits, e.g. A123456 or XY123465).

Password (3D-secure)

Date of birth

Email Address

[Complete Registration](#)

Customers are asked to ensure they are connected to a valid HSBC site when they want to access the Bank's internet banking services. The Bank's internet banking site's domain is <http://www.hsbc.com.hk>.

HSBC is working with the relevant authorities to shut down the fraudulent sites which come to its attention. If customers are concerned they may have disclosed their personal details to suspicious parties, they should call the HSBC Personal Banking service hotline at +852 2233 3000 or report the matter to the Police.

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Notes to Editors:**The Hongkong and Shanghai Banking Corporation Limited**

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 48 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from over 6,100 offices in 72 countries and territories in Asia, Europe, North and Latin America, and the Middle East and North Africa. With assets of US\$2,572bn at 30 June 2015, HSBC is one of the world's largest banking and financial services organisations.

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