

News Release

9 July 2015

HSBC WARNS AGAINST BOGUS VOICE MESSAGE PHONE CALLS

The Hongkong and Shanghai Banking Corporation Limited would like to alert its customers to suspicious voice message phone calls made from Interactive Voice Response system claiming to be from HSBC. The message claims that there are irregularities detected from the customer's banking account or credit card, and requested customer to input personal information or contact operator for account authentication.

We would like to inform customers that the Bank has no connection with the message.

Customers are reminded not to provide any personal information to unsolicited callers. If customers are concerned they may have disclosed their personal details to any suspicious third parties, they should call the HSBC Personal Banking service hotline at 2233 3000 or report to the Police.

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Notes to Editors:

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 51 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from over 6,100 offices in 73 countries and territories in Asia, Europe, North and Latin America, and the Middle East and North Africa. With assets of US\$2,670bn at 31 March 2015, HSBC is one of the world's largest banking and financial services organisations.

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This information is issued by

The Hongkong and Shanghai Banking Corporation Limited

Registered Office and Head Office:
1 Queen's Road Central, Hong Kong
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Incorporated in the Hong Kong SAR with limited liability

