

News Release

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NEW HSBC HK MOBILE BANKING APP NOW AVAILABLE *A simpler and better mobile banking solution*

HSBC today launched the new HSBC Hong Kong Mobile Banking app, offering an enhanced mobile banking experience to manage money on the smartphone more simply, easily and securely. The app is now available for download from the App Store and Google Play™ store.

With a new intuitive design, the HSBC Hong Kong Mobile Banking app provides customers enhanced tools for making transfers and managing money. Customers can view all their banking and credit card accounts on the same page and review all the transactions histories on bank accounts' previous and current statements. They can also schedule recurring Hong Kong dollar payments, and transfer foreign currencies. New features will be introduced and existing ones updated regularly.

Greg Hingston, Head of Retail Banking and Wealth Management, Hong Kong, HSBC, said, "Mobile banking adoption will continue to grow rapidly in the retail banking industry. The new HSBC Hong Kong Mobile Banking app will bring new features and frequent updates to meet the growing demand for mobile banking and payments. We are increasing our investment to modernize our channels, expand our digital capabilities and improve ease of use as we expect more of our customers using their smartphones to check their balances, transfer funds and bill payment."

The brand new mobile banking app is designed especially for Hong Kong HSBC Personal Internet Banking users to access their Hong Kong accounts. Customers wishing to conduct transactions in countries other than Hong Kong can log on to the existing HSBC Mobile Banking app.

Keeping your banking information safe and secure is of vital importance to HSBC. Meanwhile, customers also play a critical role in keeping their personal information protected. We highly recommend customers to keep their security details confidential. Do not share them with anyone and avoid sharing your mobile device with others. Customers

This information is issued by

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should also only install applications on their device from trusted app stores, and use only trusted Wi-Fi connections.

For more information on the HSBC HK Mobile Banking app, please visit:

<http://www.hsbc.com.hk/hkmobilebanking>

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Notes to editors:

App Store is a service mark of Apple Inc.

Google play™ is a trademark of Google Inc. Android™ is a trademark of Google Inc.

The Hongkong and Shanghai Banking Corporation Limited

The Hongkong and Shanghai Banking Corporation Limited is the founding member of the HSBC Group, which serves around 46 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. The Group serves customers worldwide from over 4,400 offices in 71 countries and territories in Europe, Asia, North and Latin America, and the Middle East and North Africa. With assets of USD 2,608 billion at 30 June 2016, HSBC is one of the world's largest banking and financial services organisations.

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