

2022 年 12 月 29 日

滙豐就偽冒電子郵件發表聲明

香港上海滙豐銀行有限公司提示客戶慎防數封偽冒滙豐的電子郵件。有關電郵要求收件人確認身份以防止戶口遭到停用，或電子簽署客戶文件。

滙豐在此提醒客戶，本行與偽冒電郵並無任何關係，客戶不應開啟電郵內任何連結。客戶應注意妥善保管個人登入資料。滙豐亦不會透過短訊或電郵超連結，要求客戶登入其網站或流動應用程式進行交易，更不會透過超連結要求客戶提供任何敏感的個人或信用卡資料。

以下為有關偽冒電子郵件的截圖及偽冒網址：

偽冒電子郵件地址

- communications.hsbc@webarq.net
- informationservices.hsbc.com.hk@webarq.net
- hsbc.communications@webarq.net
- eTicket.hsbc@kyoukan1.jp

偽冒電子郵件截圖





Possible Inactive Account Alert

You are receiving this alert because your account has been flagged as potentially inactive. This could be due to a number of reasons, such as low account activity, failure to verify identity, invalid contact details.

We are notifying you that as of December 16, 2022, your account will be considered inactive unless you verify your status by the date mentioned.

What do you have to do?

Confirm if your account is still active by updating your contact details.

[HSBC Online Banking - Verify account](#)

Benefit of eAdvices

★ Free of charge

Get instant access to eAdvices via online and mobile banking, for free.

📄 Instant delivery

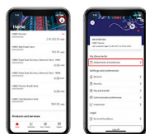
No more waiting for the post – your advice will be available online. Plus, you save more space in your cabinet!

📧 Stay up to date

Get email alerts or notifications for new eAdvices.

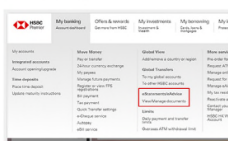
How do I access my eAdvice?

Log on via the HSBC HK app



Once you've logged on, and go to your profile > 'eStatements and eAdvices'

Log in via online banking



Log on to online banking via our website and go to 'My banking' > 'View/Manage documents'

Choose your eStatement/eAdvice viewing preferences in two simple steps:

Step 1: Simply log on to online banking via our website. Go to 'My Banking' > 'View/Manage documents'.

Step 2: Select 'eStatements/eAdvice' > 'Manage eStatements/eAdvice' to update statement/eAdvice preference.

🗨️ If you have any questions regarding this arrangement, get in touch with us instantly and securely using 'Chat with us' on the HSBC HK App or 'Live Chat' feature on our website. Alternatively, you can also contact us through our customer service hotline at

It's simple and easy!



Remarks:

1. Structured deposit and repayment overdue reminder advice will also be sent via email notification if you have a valid email address with us and opted-in for eStatements/eAdvice for respective accounts. Otherwise, we will send the paper copy to you.
2. If you have already chosen to receive eStatements/eAdvice for specific accounts, you will receive new advice digitally from June 2022.
3. Some advices will continue to be sent in paper format until digital versions become available. For the full list of available eAdvice, please refer to www.hsbc.com.hk/eStatementfaq
4. You need to activate Mobile Security Key before using 'Chat with us'

Notes:

- Apple and the Apple logo are trademarks of Apple Inc., registered in the US and other countries. App Store is a service mark of Apple Inc.
- Google Play and the Google Play logo are trademarks of Google LLC.
- Android is a trademark of Google LLC.

This is a servicing email from HSBC. Such emails contain important information and updates about your use of our services / products and are not intended to be marketing in nature. Please note that the links in this email may only function within 30 days of sending.

Please do not reply to this email. To contact us, please log on to HSBC Online/Mobile Banking and use the chat function. Alternatively, you can email dfv.enquiry@hsbc.com.hk or call 2233 3033 (HSBC Jade customers), 2233 3300 (HSBC Premier customers) or 2233 3000 (other personal banking customers).

香港上海滙豐銀行有限公司，地址：香港皇后大道中1號。
如您的電腦未能妥善顯示電郵全部內容，請重啓您的電腦系統以支援閱讀 HTML 格式的電郵。

HSBC 滙豐

親愛的客戶：

You are receiving this alert because your account has been flagged as potentially inactive.

We are notifying you that as of December 26, 2022, your account will be considered inactive unless you verify your status by the date mentioned.

This could be due to a number of reasons, such as:

- failure to verify identity
- invalid contact details
- ongoing security checks

What do you have to do?

Confirm if your account is still active by updating your contact details.

What do you have to do?

Confirm if your account is still active by updating your contact details.

HSBC Online Banking - Verify account

香港上海滙豐銀行有限公司謹啟

這封是來自滙豐的風險電郵。有關電郵包含本行有關您所使用的服務/產品之重要資訊及最新通訊，但不擬作為推廣之用。請注意，本電郵載有的連結於電郵發出當天起計不多於 28 天內有效。

請您回覆此電郵。如蒙聯絡我們，請發送電郵至

dfv.enquiry@hsbc.com.hk

* 親熱電 2233 3033 (滙豐商業客戶) • 2233 3322 (滙豐卓越理財客戶) 或 2233 3000 (其他個人理財客戶)。

偽冒網站連結

- [https://urldefense.com/v3/__https://0llum.de/www__;!!LSAcJDIP!0npUnlfKdHsSKG4fxcmMMonE6f6FDUApqRvNzPLnfuGZAPVW6KotvvVxcjGvURf74Ox_dDFzvE71Sn5_aJkB\\$](https://urldefense.com/v3/__https://0llum.de/www__;!!LSAcJDIP!0npUnlfKdHsSKG4fxcmMMonE6f6FDUApqRvNzPLnfuGZAPVW6KotvvVxcjGvURf74Ox_dDFzvE71Sn5_aJkB$)
- [https://urldefense.com/v3/__https://tiengtrungmoliifm.vn/www__;!!LSAcJDIP!yXYSH5pUeOiHwWmNYeCoKLHfnxPX1B3pkiWNqsp78hnlXuweVKSIMpj2HE3oKovCnkd6ke9IS7MJgqnLJXI\\$](https://urldefense.com/v3/__https://tiengtrungmoliifm.vn/www__;!!LSAcJDIP!yXYSH5pUeOiHwWmNYeCoKLHfnxPX1B3pkiWNqsp78hnlXuweVKSIMpj2HE3oKovCnkd6ke9IS7MJgqnLJXI$)
- [https://urldefense.com/v3/__https://guineaeconometrics.com/waken/hh/__;!!LSAcJDIP!yXYSH5pUeOiHwWmNYeCoKLHfnxPX1B3pkiWNqsp78hnlXuweVKSIMpj2HE3oKovCnkd6ke9IS7MJg-ZYwG0\\$](https://urldefense.com/v3/__https://guineaeconometrics.com/waken/hh/__;!!LSAcJDIP!yXYSH5pUeOiHwWmNYeCoKLHfnxPX1B3pkiWNqsp78hnlXuweVKSIMpj2HE3oKovCnkd6ke9IS7MJg-ZYwG0$)
- [https://urldefense.com/v3/__https://u24554644.ct.sendgrid.net/ls/click?upn=gAWNtuNOreFKWepXlv7FA8PuTMKO3AnAMYCCRTFfc6X-2FP2nqjwSLXiE4V2YtLS-2FCyDHS_W01XC0Bh4DKUBuA9PhasXzn15AlhF5wWavbfKfLA1xLugrgYaTV-2BQdqYGR741p2NUN-2BcPVHoert0fkmlstD1qVJPXN00Ule6BCjODk-2BG3LMsLbOWSYZ72grv3pv8mV1pw9IFVifvlb-2Fxqumy-2ByoNwh3an7DVnkixCL4yZiCg7bF2dliCpFsIMpQVV6V8gGhfNdrahiHpn1KllpSBtZccQ-3D-3D__;!!LSAcJDIP!0wdH8OyxurgueebmfAtG7ablNaaX7EAJlwTBP-v_RfWxC5q-wKxCcXj0r1KVasDNrn-L4SeNgWXId7driJM\\$](https://urldefense.com/v3/__https://u24554644.ct.sendgrid.net/ls/click?upn=gAWNtuNOreFKWepXlv7FA8PuTMKO3AnAMYCCRTFfc6X-2FP2nqjwSLXiE4V2YtLS-2FCyDHS_W01XC0Bh4DKUBuA9PhasXzn15AlhF5wWavbfKfLA1xLugrgYaTV-2BQdqYGR741p2NUN-2BcPVHoert0fkmlstD1qVJPXN00Ule6BCjODk-2BG3LMsLbOWSYZ72grv3pv8mV1pw9IFVifvlb-2Fxqumy-2ByoNwh3an7DVnkixCL4yZiCg7bF2dliCpFsIMpQVV6V8gGhfNdrahiHpn1KllpSBtZccQ-3D-3D__;!!LSAcJDIP!0wdH8OyxurgueebmfAtG7ablNaaX7EAJlwTBP-v_RfWxC5q-wKxCcXj0r1KVasDNrn-L4SeNgWXId7driJM$)

滙豐在此重申，本行的香港網址為 <http://www.hsbc.com.hk>。客戶如需使用銀行服務，應在瀏覽器上地址的欄目輸入正確網址。

客戶如有懷疑，請致電滙豐個人客戶服務熱線 2233 3000，亦可以直接報警。

完 / 更多

編輯垂注：

香港上海滙豐銀行有限公司

香港上海滙豐銀行有限公司是滙豐集團的始創成員，集團在歐洲、亞洲、北美洲、拉丁美洲，以及中東和北非 63 個國家及地區設有辦事處，為全球客戶服務。於 2022 年 9 月 30 日，集團的資產達 29,920 億美元，是全球規模最大的銀行和金融服務機構之一。

全文完