

2020年4月8日

### 滙豐就偽冒電子郵件及網站發表聲明

香港上海滙豐銀行有限公司提示客戶慎防偽冒本行的電子郵件及網站。

該電子郵件提示收件人點擊連結至偽冒網站：

<http://markkorea.kr/data/wall/key.html>

有關網站提示客戶提供信用卡資料以獲取紓困援助。

滙豐在此提醒客戶，本行與該偽冒電子郵件及網站沒有任何關係。如果客戶收到該偽冒電子郵件，請不要點擊任何鏈結。客戶亦不應向該網站提供任何個人資料。以下為有關偽冒電子郵件及網站的截圖：

#### 偽冒電子郵件

**From:** HSBC [mailto:[security@hsbcrelief.com](mailto:security@hsbcrelief.com)]  
**Sent:** Tuesday, April 7, 2020 5:34 AM  
**To:** [REDACTED]  
**Subject:** COVID-19 Relief measures .

We care about the well-being of our customers and community. To ease your financial burden during this COVID-19 outbreak, we are offering relief measures to help our existing credit card customers.

Please fill the form and receive 1000 HKD from HSBC

You will need this personal key to access the form :

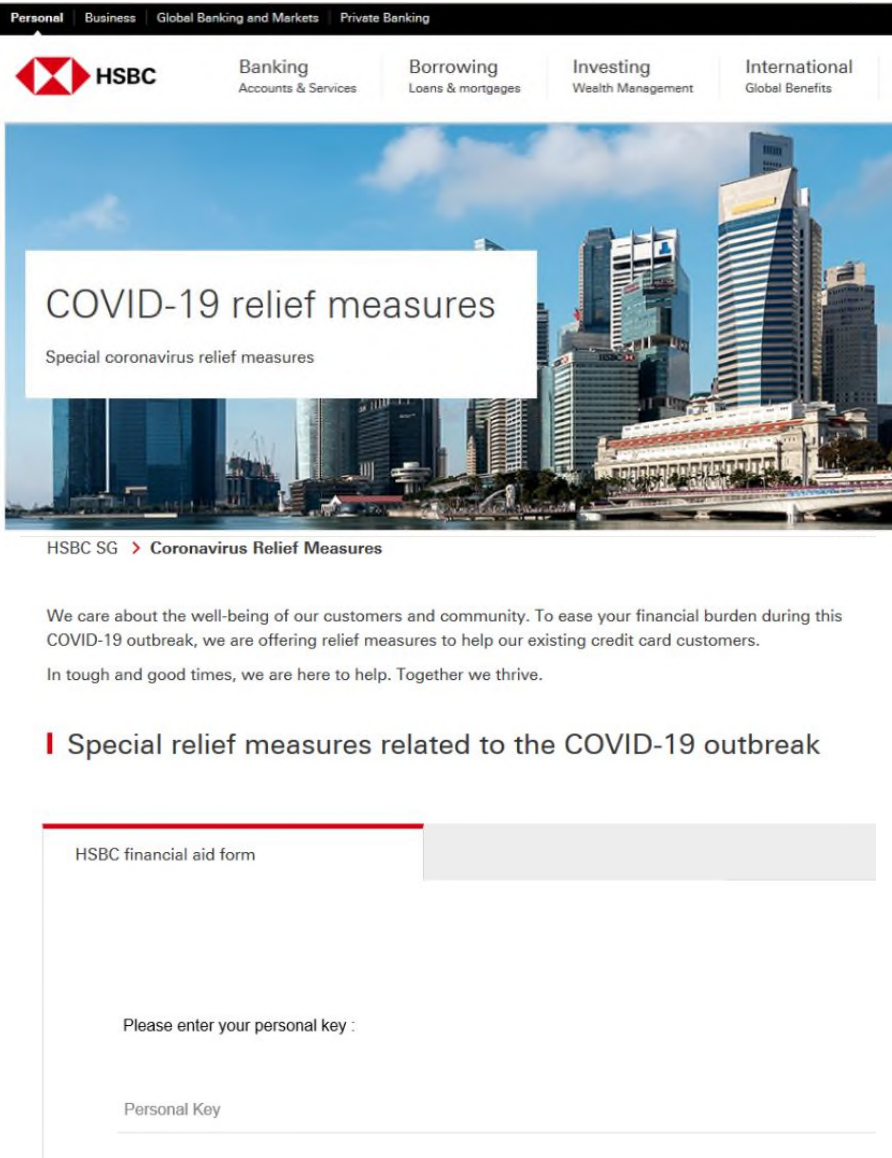
Personal Key : **11095781298167482HK**

When you give the key back to us, we know that you're really you and we can get you directly to claim your financial support

**[START HERE](#)**

In tough and good times, we are here to help. Together we thrive.

## 偽冒網站



The screenshot shows a website header with navigation links: Personal, Business, Global Banking and Markets, and Private Banking. Below the header is the HSBC logo and four service categories: Banking (Accounts & Services), Borrowing (Loans & mortgages), Investing (Wealth Management), and International (Global Benefits). The main content area features a large image of a city skyline with a white text box containing the text "COVID-19 relief measures" and "Special coronavirus relief measures". Below the image is a breadcrumb trail: "HSBC SG > Coronavirus Relief Measures". The main text reads: "We care about the well-being of our customers and community. To ease your financial burden during this COVID-19 outbreak, we are offering relief measures to help our existing credit card customers. In tough and good times, we are here to help. Together we thrive." Below this is a section header: "Special relief measures related to the COVID-19 outbreak". At the bottom, there is a form titled "HSBC financial aid form" with a prompt "Please enter your personal key :" and a text input field labeled "Personal Key".

滙豐在此重申，本行的香港網址為 <http://www.hsbc.com.hk>。客戶如需使用服務，應在瀏覽器上地址的欄目輸入銀行的正確網址。

滙豐正與有關方面合力關閉該偽冒網站。客戶如有懷疑，請致電滙豐個人客戶服務熱線 2233 3000，亦可以直接報警。

完/ 更多

**編輯垂注：**

**香港上海滙豐銀行有限公司**

香港上海滙豐銀行有限公司是滙豐集團的始創成員，滙豐業務遍布歐洲、亞洲、北美洲、拉丁美洲，以及中東和北非 64 個國家及地區，為全球客戶服務。於 2019 年 12 月 31 日，滙豐的資產達 27,150 億美元，是全球規模最大的銀行和金融服務機構之一。

全文完