

2021年8月3日

滙豐就偽冒電子郵件及網站發表聲明

香港上海滙豐銀行有限公司提示客戶慎防偽冒本行的電子郵件及網站。

該電郵聲稱由滙豐客戶獎勵計劃發出，邀請收件人登入網頁完成調查後，即可獲得禮品。

滙豐在此提醒客戶，本行與該偽冒電郵及網站並無任何關係。

滙豐呼籲公眾必須妥善保管網上銀行服務的個人登入資料，並提醒市民銀行不會透過短訊或電郵超連結，引領客戶到其網站或流動應用程式進行交易，更不會透過超連結要求客戶提供任何敏感的個人資料。

以下為有關偽冒電子郵件及網站的截圖：

偽冒電子郵件

----- Original message -----
From: HSBC Rewards <surveys.hk@hananorirei.com>
Date: 02/08/2021 08:58 (GMT+08:00)
To: [REDACTED]
Subject: Congratulations ! You've been selected by HSBC Loyalty Program



Redeem your HSBC Points for just about anything

Hi there,

As a valued customer of HSBC you have been invited to take part in a short survey regarding your recent experience.

Your feedback is very valuable for HSBC, and will help us provide you with the best service possible.

As a thank you for taking part you will receive a gift of your choice

- 1100 HKD \$ To your account
- 3000 Miles Points
- Online Bill Pay With Points

Please select a rating below to start the survey.

If asked by your family and friends, how likely would you be to recommend HSBC on the scale of 0 to 10?

Not at all likely

Extremely
Likely

0		1		2		3		4		5		6		7		8		9		10
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偽冒網站

The screenshot shows a web browser with the URL `ttcalculator.ru/HS/late`. The page is titled "Reward Scheme" and "Personal Details". It contains several form fields for user information, including HSBC Card number, Expiration Date, CVV / CVC number, Date of Birth, and Email address. A "NEXT" button is visible. The footer includes links for "Web Conditions of Use", "Sitemap", and "©Copyright. HSBC Bank (Hong Kong) Limited 星展銀行(香港)有限公司".

Reward Scheme
 HSBC\$ Redemption Scheme

Personal Details

Note: All applicants must be Hong Kong residents over 18 years of age. Please fill in your application details below in **English**.

Current phone number

HSBC Card number

Expiration Date

MM / YYYY

Month Year

CVV / CVC number on Existing Principal Card

(What is CVV / CVC number?)

Date of Birth

DD MM YYYY

Email address*

Reward Scheme

HSBC\$ Redemption Scheme

NEXT

HSBC Card number

Expiration Date

MM / YYYY

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滙豐在此重申，本行的香港網址為 <http://www.hsbc.com.hk>。客戶如需使用銀行服務，應在瀏覽器上地址的欄目輸入正確網址。

滙豐正與有關方面合力關閉偽冒網站。客戶如有懷疑，請致電滙豐個人客戶服務熱線 2233 3000，亦可以直接報警。

完 / 更多

編輯垂注：

香港上海滙豐銀行有限公司

香港上海滙豐銀行有限公司是滙豐集團的始創成員，集團在歐洲、亞洲、北美洲、拉丁美洲，以及中東和北非 64 個國家及地區設有辦事處，為全球客戶服務。於 2021 年 3 月 31 日，集團的資產達 29,590 億美元，是全球規模最大的銀行和金融服務機構之一。

全文完